

DCT's S. S. Dempo College of Commerce & Economics												
Students Satisfaction Survey Report 2020 - 2021												
		F. What subject area are you currently pursuing?										
		1 BCom		2 MCom		3 MTM		4 PGDM - Event Management		5 BBA		
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	
1.How much of the syllabus was covered in the class?	4 85-100%	141	33%	16	30%	2	25%	3	38%	58	39%	
	3 70-84%	106	25%	9	17%	2	25%	2	25%	68	46%	
	2 55-69%	94	22%	19	35%	2	25%	1	13%	9	6%	
	1 30-54%	76	18%	8	15%	1	13%	2	25%	6	4%	
	0 Below 30%	14	3%	2	4%	1	13%	0	0%	6	4%	
		431		54		8		8		147		
2.How well did the teachers prepare for the classes?	4 Thoroughly	162	38%	21	39%	2	25%	3	38%	64	44%	
	3 Satisfactorily	246	57%	32	59%	6	75%	5	63%	77	52%	
	2 Poorly	18	4%	1	2%	0	0%	0	0%	5	3%	
	1 Indifferently	5	1%	0	0%	0	0%	0	0%	1	1%	
	0 Won't teach at all	0	0%	0	0%	0	0%	0	0%	0	0%	
		431		54		8		8		147		
3.How well were the teachers able to communicate?	4 Always effective	193	45%	29	54%	2	25%	2	25%	66	45%	
	3 Sometimes effective	158	37%	14	26%	4	50%	6	75%	62	42%	
	2 Just satisfactorily	63	15%	11	20%	2	25%	0	0%	15	10%	
	1 Generally ineffective	14	3%	0	0%	0	0%	0	0%	3	2%	
	0 Very poor communication	3	1%	0	0%	0	0%	0	0%	1	1%	
		431		54		8		8		147		

  
 Dr. Sonya K. Angle  
 Faculty Incharge- Student Satisfaction Survey



  
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4. The teacher's approach to teaching can best be described as	4 Excellent	94	22%	11	20%	1	13%	1	13%	35	24%
	3 Very good	199	46%	24	44%	1	13%	6	75%	72	49%
	2 Good	111	26%	15	28%	5	63%	1	13%	32	22%
	1 Fair	25	6%	3	6%	1	13%	0	0%	8	5%
	0 Poor	2	%	1	2%	0	0%	0	0%	0	0%
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5. Fairness of the internal evaluation process by the teachers.	4 Always fair	196	45%	20	37%	2	25%	2	25%	65	44%
	3 Usually fair	173	40%	29	54%	5	63%	5	63%	61	41%
	2 Sometimes unfair	55	13%	4	7%	1	13%	1	13%	20	14%
	1 Usually unfair	5	1%	1	2%	0	0%	0	0%	1	1%
	0 Unfair	2	%	0	0%	0	0%	0	0%	0	0%
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6. Was your performance in assignments discussed with you?	4 Every time	112	26%	4	7%	2	25%	4	50%	32	22%
	3 Usually	154	36%	31	57%	4	50%	1	13%	64	44%
	2 Occasionally/Sometimes	108	25%	15	28%	0	0%	3	38%	34	23%
	1 Rarely	31	7%	2	4%	2	25%	0	0%	11	7%
	0 Never	26	6%	2	4%	0	0%	0	0%	6	4%
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	4 Regularly	102	24%	7	13%	1	13%	2	25%	33	22%
	3 Often	130	30%	28	52%	1	13%	5	63%	39	27%
	2 Sometimes	113	26%	11	20%	2	25%	0	0%	36	24%
	1 Rarely	52	12%	6	11%	4	50%	1	13%	27	18%
	0 Never	34	8%	2	4%	0	0%	0	0%	12	8%
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	4 Significantly	60	14%	4	7%	1	13%	1	13%	26	18%
	3 Very well	223	52%	30	56%	1	13%	4	50%	73	50%
	2 Moderately	117	27%	18	33%	3	38%	3	38%	41	28%
	1 Marginally	18	4%	2	4%	3	38%	0	0%	4	3%
	0 Not at all	13	3%	0	0%	0	0%	0	0%	3	2%
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9. The institution provides multiple opportunities to learn and grow.	4 Strongly agree	126	29%	12	22%	1	13%	3	38%	31	21%
	3 Agree	206	48%	33	61%	4	50%	3	38%	77	52%
	2 Neutral	86	20%	8	15%	2	25%	2	25%	35	24%
	1 Disagree	10	2%	1	2%	0	0%	0	0%	4	3%
	0 Strongly disagree	3	1%	0	0%	1	13%	0	0%	0	0%
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.	4 Every time	165	38%	20	37%	2	25%	2	25%	49	33%
	3 Usually	157	36%	26	48%	2	25%	5	63%	67	46%
	2 Occasionally/Sometimes	78	18%	6	11%	1	13%	1	13%	25	17%
	1 Rarely	29	7%	0	0%	3	38%	0	0%	5	3%
	0 Never	2	%	2	4%	0	0%	0	0%	1	1%
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11. Your mentor does a necessary follow-up with an assigned task to you.	4 Every time	127	29%	13	24%	3	38%	3	38%	69	47%
	3 Usually	192	45%	31	57%	2	25%	4	50%	50	34%
	2 Occasionally/Sometimes	75	17%	8	15%	0	0%	0	0%	20	14%
	1 Rarely	28	6%	2	4%	2	25%	1	13%	7	5%
	0 I dont have a mentor	9	2%	0	0%	1	13%	0	0%	1	1%
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12. The teachers illustrate the concepts through examples and applications.	4 Every time	213	49%	26	48%	3	38%	3	38%	78	53%
	3 Usually	159	37%	22	41%	4	50%	4	50%	54	37%
	2 Occasionally/Sometimes	48	11%	5	9%	1	13%	1	13%	15	10%
	1 Rarely	11	3%	0	0%	0	0%	0	0%	0	0%
	0 Never	0	0%	1	2%	0	0%	0	0%	0	0%
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13. The teachers identify your strengths and encourage you with providing right level of challenges	4 Fully	103	24%	10	19%	1	13%	3	38%	27	18%
	3 Reasonably	177	41%	28	48%	3	38%	4	50%	62	42%
	2 Partially	80	19%	15	28%	3	38%	1	13%	37	25%
	1 Slightly	46	11%	2	4%	1	13%	0	0%	17	12%
	0 Unable to	25	6%	1	2%	0	0%	0	0%	4	3%
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14. Teachers are able to identify your weaknesses and help you to overcome them.	4 Every time	92	21%	10	19%	1	13%	2	25%	23	16%
	3 Usually	159	37%	22	41%	1	13%	2	25%	55	37%
	2 Occasionally/Sometimes	96	22%	12	22%	2	25%	4	50%	52	35%
	1 Rarely	56	13%	8	15%	3	38%	0	0%	15	10%
	0 Never	28	6%	2	4%	1	13%	0	0%	2	1%
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	4 Strongly agree	93	22%	7	13%	1	13%	2	25%	29	20%
	3 Agree	214	50%	34	63%	3	38%	4	50%	64	44%
	2 Neutral	104	24%	12	22%	3	38%	2	25%	49	33%
	1 Disagree	14	3%	0	0%	1	13%	0	0%	4	3%
	0 Strongly disagree	8	1%	1	2%	0	0%	0	0%	1	1%
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	4 To a great extent	103	24%	14	26%	0	0%	2	25%	43	29%
	3 Moderate	194	45%	26	48%	4	50%	4	50%	73	50%
	2 Some what	106	25%	13	24%	4	50%	2	25%	26	18%
	1 Very little	22	5%	1	2%	0	0%	0	0%	4	3%
	0 Not at all	6	1%	0	0%	0	0%	0	0%	1	1%
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17. Teachers encourage you to participate in extracurricular activities.	4 Strongly agree	107	25%	16	30%	1	13%	2	25%	55	37%
	3 Agree	205	48%	28	52%	4	50%	5	63%	60	41%
	2 Neutral	99	23%	9	17%	2	25%	1	13%	22	15%
	1 Disagree	13	3%	1	2%	1	13%	0	0%	9	6%
	0 Strongly disagree	7	2%	0	0%	0	0%	0	0%	1	1%
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	4 To a great extent	114	26%	16	30%	1	13%	2	25%	61	41%
	3 Moderate	171	40%	23	43%	4	50%	5	63%	57	39%
	2 Some what	92	21%	12	22%	2	25%	1	13%	22	15%
	1 Very little	41	10%	2	4%	1	13%	0	0%	7	5%
	0 Not at all	13	3%	1	2%	0	0%	0	0%	0	0%
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	4 Above 90%	102	24%	29	54%	3	38%	5	63%	80	54%
	3 70-89%	146	34%	17	31%	3	38%	2	25%	48	33%
	2 50-69%	115	27%	8	15%	1	13%	1	13%	14	10%
	1 30-49%	45	10%	0	0%	1	13%	0	0%	4	3%
	0 Below 29%	23	5%	0	0%	0	0%	0	0%	1	1%
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20. The overall quality of teaching-learning process in your institute is very good.	4 Strongly agree	131	30%	15	28%	1	13%	2	25%	51	35%
	3 Agree	208	48%	29	54%	4	50%	4	50%	72	49%
	2 Neutral	79	18%	9	17%	3	38%	1	13%	22	15%
	1 Disagree	10	2%	1	2%	0	0%	1	13%	2	1%
	0 Strongly disagree	3	1%	0	0%	0	0%	0	0%	0	0%
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21. How effective was the online content designed for the courses?	4 Excellent	82	19%	9	17%	1	13%	2	25%	25	17%
	3 Very good	136	32%	22	41%	2	25%	3	38%	54	37%
	2 Good	151	35%	20	37%	3	38%	2	25%	44	30%
	1 Fair	43	10%	2	4%	2	25%	1	13%	18	12%
	0 Poor	18	4%	1	2%	0	0%	0	0%	6	4%
		430		54		8		8		147	
22. How well were the teachers able to communicate the same in the online mode?	4 Always effective	117	27%	17	31%	1	13%	2	25%	34	23%
	3 Sometimes effective	198	46%	26	48%	3	38%	3	38%	76	52%
	2 Just satisfactorily	84	20%	7	13%	4	50%	2	25%	30	20%
	1 Generally ineffective	26	6%	4	7%	0	0%	1	13%	5	3%
	0 Very poor communication	5	1%	0	0%	0	0%	0	0%	2	1%
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23. Were the teachers available and responsive to your learning needs in the online mode?	4 Every time	168	39%	19	35%	3	38%	2	25%	67	46%
	3 Usually	171	40%	23	43%	4	50%	5	63%	47	32%
	2 Occasionally/Sometimes	88	16%	10	19%	1	13%	1	13%	24	16%
	1 Rarely	20	5%	2	4%	0	0%	0	0%	8	5%
	0 Never	3	1%	0	0%	0	0%	0	0%	1	1%
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24. Did you have access to technology?	4 Every time	191	44%	24	44%	4	50%	2	25%	82	56%
	3 Usually	151	35%	24	44%	4	50%	4	50%	46	31%
	2 Occasionally/Sometimes	58	13%	4	7%	0	0%	2	25%	15	10%
	1 Rarely	26	6%	2	4%	0	0%	0	0%	4	3%
	0 Never	4	1%	0	0%	0	0%	0	0%	0	0%
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25. How effectively were the teachers able to use the technology to deliver the content	4 Always effective	175	41%	22	41%	2	25%	3	38%	62	42%
	3 Sometimes effective	186	43%	25	46%	5	63%	2	25%	66	45%
	2 Just satisfactorily	51	12%	6	11%	1	13%	3	38%	14	10%
	1 Generally ineffective	18	4%	1	2%	0	0%	0	0%	4	3%
	0 Very poor communication	0	0%	0	0%	0	0%	0	0%	1	1%
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26. Did connectivity issues hamper your learning?	4 Every time	83	19%	6	11%	2	25%	2	25%	19	13%
	3 Usually	122	28%	16	30%	3	38%	3	38%	43	29%
	2 Occasionally/Sometimes	162	38%	21	39%	1	13%	2	25%	54	37%
	1 Rarely	53	12%	10	19%	1	13%	0	0%	24	16%
	0 Never	10	2%	1	2%	1	13%	1	13%	7	5%
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27. Did the teacher make an attempt to keep you interested in the course content in the online mode?	4 Every time	135	31%	18	33%	3	38%	2	25%	37	25%
	3 Usually	186	43%	27	50%	3	38%	3	38%	68	46%
	2 Occasionally/Sometimes	71	17%	9	17%	1	13%	2	25%	31	21%
	1 Rarely	33	8%	0	0%	1	13%	1	13%	10	7%
	0 Never	5	1%	0	0%	0	0%	0	0%	1	1%
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28. Did you have opportunities to collaborate with other students on course work in the online mode?	4 Every time	65	15%	11	20%	1	13%	2	25%	55	37%
	3 Usually	142	33%	30	56%	3	38%	3	38%	62	42%
	2 Occasionally/Sometimes	127	30%	12	22%	0	0%	3	38%	24	16%
	1 Rarely	76	18%	0	0%	3	38%	0	0%	5	3%
	0 Never	20	5%	1	2%	1	13%	0	0%	1	1%
		430		54		8		8		147	
29. Was the evaluation process fair in the online mode?	4 Always fair	136	32%	17	31%	1	13%	2	25%	52	35%
	3 Usually fair	185	43%	27	50%	4	50%	3	38%	71	48%
	2 Sometimes unfair	81	19%	8	15%	3	38%	2	25%	20	14%
	1 Usually unfair	18	4%	1	2%	0	0%	1	13%	2	1%
	0 Unfair	10	2%	1	2%	0	0%	0	0%	2	1%
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