



MASTER OF COMMERCE (M.Com.)
SELF-FINANCED PROGRAM

Affiliated to Goa University



### **GOVERNING BOARD** (AS ON 1ST APRIL 2019)

1. Shri Shrinivas V. Dempo Chairman Smt. Pallavi S. Dempo Member 2. Dr. M. M. Modassir Member 3. Shri G. Balasubramaniam Member 4. Shri P. R. Nadkarni 5. Member Shri Sandeep Bhandre Member 6. Member Shri Sanjay Priolkar 7. Dr. Radhika Shrikant Nayak (Principal) Member 8. 9. Dr. Vrinda Borkar Member Shri Rajesh R. Bhatikar 10. Member-Secretary

#### VISION

To be the premier institution for commerce education, transforming individuals for a better society.

#### MISSION

- To foster a culture of academic excellence
- To institutionalise research, innovation and entrepreneurship
- To collaborate with industry to strengthen education, content and research
- To equip students with life-skills for holistic development
- To nurture healthy and compassionate citizens
- To promote inclusiveness among all
- To engineer social change through outreach and extension activities

#### **VALUES**

- Passion for Excellence
- Integrity
- Humility
- Respect and Compassion
- Social Consciousness



### PRINCIPAL'S MESSAGE

From the Principal's Desk

Congratulations on having braved the COVID storm and for having successfully completed your graduation!

Congratulations also on having chosen the M.Com program in the oldest and most prestigious college for commerce education in the state of Goa. Needless to say, you have chosen the best! With excellent teaching faculty, the Post Graduate department of Commerce ensures that the students are kept abreast of the recent developments in the world of commerce and industry besides being trained to be confident and competent in the academic knowledge imparted.



In addition to the efforts of the teaching faculty, administrative staff and the Management, the program offers the best to the students by way of state-of-the-art infrastructure, matchless facilities and exceptional opportunities.

Education, post-pandemic, has evolved into a technology intensive, student-centric exercise which demands that institutions keep pace with the changes. Accordingly, hybrid modes of teaching-learning adopted by the faculty have helped us surmount COVID related challenges. As we look forward to the new academic year, we look back with satisfaction over the strong industry-academic linkage that the M.Com program has built on strong foundations laid by its track record.

In fact, our students are our 'Brand Ambassadors'. As they progress from the portals of our institution, they carry with them the values that we instill in them by example to reach for their goals while continuously mentoring them to aim higher!

As we prepare to offer ourselves for assessment and accreditation by NAAC, Bangaluru in the fourth cycle, to certify our penchant for quality enhancement, the management, teaching, administrative and support staff of Dempo Charities Trust's S. S. Dempo College of Commerce and Economics, Cujira, reiterate their commitment to spare no efforts to give all our students the most memorable and worthwhile college experience!

Welcome then, to be a 'Dempoite' and 'Live your dream'!

Dr. Radhika Shrikant Nayak Professor and Principal



### **DEMPO CHARITIES TRUST**

The name 'Dempo' has been associated with philanthropy for many centuries. Their fame has extended beyond the boundaries of Goa and has spread all over India. They have supported individuals and institutions associated with the arts and culture, sports and especially education. From days of yore, their home was a haven for the needy students. In more recent times, this philanthropic attitude saw the foundation of Dempo Charities Trust. The Trust manages four educational institutions in Goa.

#### These are:

- Dhempe College of Arts and Science established in 1962 and located at Miramar (NAAC accredited "A").
- Srinivassa Sinai Dempo College of Commerce & Economics established in 1966 and located at Cujira, St. Cruz, Goa.
- 3. Vasantrao Dempo Higher Secondary School of Science, Commerce & Arts established in 1975 at Integrated Educational Complex Cujira, St. Cruz, Goa.
- 4. Dempo Higher Secondary School of Science Trust established in 2012 at Miramar.

Apart from managing these educational institutions, the Trust also provides annual scholarships and financial assistance to needy and deserving students not only from the institutions under its management but also to students from different parts of Goa as well as outside Goa.

The Trust has also been extending financial assistance to various educational, socio-cultural and religious institutions.

With a view to bridging the gap that exists in the field of research in Goa in subjects related to Goa's culture, arts, society, biodiversity etc., the Dempo Charities Trust has established a Fellowship to provide non-University institutional assistance to Goan scholars undertaking such research. The financial grant of Rupees One Lakh is granted on the basis of merit for the completion of research in a scientific manner. This Fellowship also aims at strengthening and consolidating the intellectual foundations of Goa.

The Trust has recently instituted twenty five scholarships in memory of the founder Trustee, Late Padmashri Vasantrao Sinai Dempo, for students from Santacruz village to pursue higher education.

The Trust also supports and promotes cultural activities like music, theatre and festivals promoting Goan traditions. Seminars, Workshops, Conferences, Training Camps conducted by Goa University and other professional bodies also find support of the Trust.

To commemorate the memory of Late Shri Vasudeva V. Sinai Dempo and to give fillip to intellectual development of Goa, the Trust has recently started, a Memorial Lecture Series after the illustrious son of Goa - Vasudeva V. Sinai Dempo. Shri Vasudeva Dempo's contribution to education and research in Goa is tremendous. Indeed, he gave as much importance to social, educational and cultural activities as he gave to his own business. Truly, his dedication and sincerity in undertaking various efforts to contribute to the cultural, social and educational advancement was beyond compare.

All in all, it can be stated that the Dempo Charities Trust has rendered yeoman service in educational, social and cultural fields in Goa. It will strive to continue rendering this noble service in future as well.



# S.S. DEMPO COLLEGE OF COMMERCE & ECONOMICS

S. S. Dempo College of Commerce and Economics, established in 1966 by the Goa Education Society under the Chairmanship of Shri. Vasantrao S. Dempo, a leading industrialist in Goa, is the oldest and the most highly reputed institution for undergraduate commerce education (B.Com). Presently managed by the Dempo Charities Trust, led by the dynamic scion of the Dempo family, Mr.Shrinivas Dempo and trustees, Ms Pallavi Dempo, and Mr. Yatish Dempo, the college is attaining new frontiers with exciting career oriented educational programs.

The fundamental objective of the college is to produce educated men and women possessing domain knowledge, professional competence and above all, moral character, to work in the sphere of trade, commerce, finance and industry. Having scrupulously lived up to the objective, the college, affiliated to the Goa University, has produced commerce graduates who make up the who's-who of the business and commercial firmament of Goa. The rich alumni resource testifies to the fulfilment of the vision and mission of the institution.

In keeping with the changing demands of education, the college has now diversified its academic programs to provide a strong foundation through the industry linked undergraduate program in Business Administration(B.B.A) the Post Graduate Diploma in Management – Event Management program and the MA-Tourism and Heritage Management program under the innovative program scheme of UGC.

The college lays equal emphasis on the all around development of the personality of the students who enter its portals. The achievements of the students in sports have been laudable. The students have earned laurels in the competitions for co - curricular activities organised within and outside the state. To win with dignity and lose sportingly is a lesson that alumni carry with them as they face life's challenges, having benefited from training imparted to them in the varied activity clubs that function under the guidance of the faculty.

The aim of the institution is to enable students to step out into the competitive professional world with competence and confidence and towards this end, no effort is spared by the Management and staff of S. S. Dempo College of Commerce and Economics.





Brightly ventilated, spacious library reading room with e-browsing facility



Well stacked library



Air conditioned computer lab with new-gen computers



ICT enabled classrooms





Spacious foyer area to conduct student activities



### **RULES OF CONDUCT AND DISCIPLINE**

The college attaches great importance to good discipline. Disobedience, misconduct, misbehaviour or failure to comply with any of the rules stated below will be severely dealt with:

- 1. Every student of the college is responsible to the Principal.
- 2. Every student is expected to come to the college neatly, properly and decently dressed.
- 3. Every student must be in possession of a valid identity card. He / she must wear it on campus at all times.
- 4. No student is allowed to smoke, consume liquor, drugs or other intoxicants in the college. The students are expected to keep up the good name of the college, even outside the college campus.
- 5. Silence must be strictly maintained not only in the classrooms but also in the library, reading rooms and corridors of the college.
- 6. Any student who comes late to the college or is not permitted to attend the lecture by the concerned faculty member should go to the library or reading room and is not to loiter about in the corridors or disturb the classes and office. Anyone found loitering is liable to be punished.
- 7. ATTENDANCE REQUIREMENTS (As per the Ordinance of Goa University and reproduced below): OA-17.3(V) A student, having less than 75% cumulative attendance in a Semester/Term/Year and/or less than 50% attendance in individual paper/course, shall not be eligible to appear for that Semester/Term/Annual Examination. Such student shall have to seek re-admission to the Course/Programme during the subsequent Academic Year/Term/Semester by paying requisite fees. However, such student shall not be treated as fresh applicant for the admission if re-admission is in the same institution.
- 8. No student shall collect / spend any money within the college campus or outside, using the college name in any form without the prior permission of the Principal.
- 9. Students are strictly prohibited from disfiguring walls, tables, benches, desks etc. Any deliberate damage done to the property of the college will be severely dealt with.
- 10. Prior permission of the Principal must be obtained for the conduct of any student activity, picnic, tour, study tour etc.
- 11. Ragging is banned in the college. Any student found indulging in ragging will be severely dealt with, as per UGC regulations.
- 12. Students are not permitted to form any society or association without the prior permission of the Principal. The Principal is the ex-officio President of all these associations and her decision in all matters is final.
- 13. No person shall be invited to address a college meeting or society without the prior permission of the Principal.
- 14. Use of Mobile phones in the classrooms and corridors of the college is strictly prohibited and any student violating this rule shall face disciplinary action.
- 15. Any student found resorting to unfair practices at college examinations will be dealt with severely as per the rules of Goa University.
- 16. Any additional rule as and when it is introduced / notified by the institution will be binding on the student.
- 17. The Principal's decision in respect of general discipline is final.



# 2 YEARS FULL TIME SELF-FINANCED PROGRAMME Affiliated to Goa University

#### A BRIEF DESCRIPTION OF THE PROGRAMME

The 2-year Master of Commerce course which to be conducted under semester Choice Based Credit System (CBCS), is offered with an objective to provide an extensive specialized knowledge in different domains of Commerce and Business for inculcating an appropriate multiple skills and ethical values in the students. More specifically, the course aims at developing the human potential to serve the various fields of teaching profession and also to serve for research in the social sciences, thereby helping for the needs of industry at micro and macro levels.

#### **OBJECTIVES OF THE COURSE**

- 1. To provide the conceptual knowledge and its applications in various areas of commerce fields.
- 2. To facilitate the students the various opportunities of studying the professional courses in parallel with Commerce discipline.
- 3. To provide the knowledge to the students to reach the important positions in teaching, business, industries and related areas of employment opportunities.
- 4. To provide a scope to the learners to gain the knowledge in understanding the purpose and use of commerce subjects.

#### **ADMISSION**

The admission to the M. Com Programme is based on the Common Entrance Examination conducted by the Goa University as per OA 22.

#### **PROGRAMME OUTCOME**

M.Com degree program offered by University is outcome based and the outcomes expected are as follows:

- 1. Enhancing the horizon of knowledge so as to enable the learners to carry out qualitative research and pursue academic or professional careers.
- 2. Developing Problem Analysis Skills and knowledge and applying the same in real life situation.
- Using research knowledge and aptitude acquired in the course of study for solving socially relevant problems.
- 4. Understanding the role and applicability of knowledge acquired in the context of society, environment and sustainable development sticking on to the ethics and values.
- Developing effective communication skills and ability to work in teams by strengthening group dynamics.
- 6. Fostering ability to engage in lifelong learning, demonstrating empathetic social concern, contributing to the development of nation, by making sure of awareness gained on various issues.



#### PROGRAMME SPECIFIC OUTCOME

- 1. Inculcates managerial skills and theoretical knowledge for managing business units with special focus on functional areas of business and management.
- 2. Imparts advanced accounting knowledge and skills and provides awareness regarding latest developments in the field of accounting.
- 3. Enables the acquiring advanced theoretical knowledge on research methods and techniques and also developing capabilities in the application of research in solving business related problems.
- 4. Acquires the expertise in specialized fields like finance, taxation, marketing, Different areas of management and information technology.
- 5. Develops the quantitative aptitude and analytical skills of the learner.
- 6. Facilitates the learner to pursue career in professional areas of commerce and management such as taxation, financial services, consultancy etc.

#### **DURATION OF THE COURSE:**

The M.Com (Semester pattern with Credit System) degree Programme shall be of 2 years' duration divided into two parts, Part I and Part II, and 4 semesters. (In I and II Semesters there will be a total of 8 courses for a total of 16 credits in each semester and in III and IV Semesters there will be a total of 8 courses of 32 credits inclusive of Dissertation.) The M.Com degree examination Part I & II in aggregate shall be of 64 credits (1600 marks).

#### **CREDITS**

In order to award M. Com degree, the candidate must have earned 64 Credits during two years. Of these 32 Credits are from Core Courses offered during the First Year and 32 Credits are from Specialization Courses offered during the Second Year. However, the candidate is allowed to opt for up to a maximum of 16 Credits from any other department to meet the requirement.

#### **SUMMER TRAINING**

Every student has to undergo a 4 weeks Summer Training in industrial organizations to gain hands on experience at the end of Semester II. Students are responsible for identifying the Organisations for their Summer Training Program.

#### **DISSERTATION**

As a part of M. Com Programme, Dissertation is offered as Optional during the Third and Fourth Semester as per OA-18A in lieu of Two Courses. Those students who are going to be offered the Dissertation Option may opt for 3 Courses each during the Semester III and IV.

#### **SCHEME OF TEACHING**

There will be 4 periods of 60 minutes each per week per paper. The College / Department is free to arrange for teaching of Part I and II course courses simultaneously



### M.COM LIST OF COURSES

### **CORE COURSES**

Course Code No.	Course Title - Semester I and II	Credits
COC120 COC121 COC122 COC123	Cost and Management Accounting Advanced Financial Management Business Statistics and Research Methodology Business Environment & International Business	4 4 4 4
COC220 COC221 COC222 COC223	Advanced Corporate Accounting Human Resource Management Marketing Management Banking and Financial Institutions	4 4 4 4

### Specialization Courses [Accounting and Finance] [Semester III and IV]

COO330 COO331 COO332 COO334 COO335 COO336 COO337 COO338	Financial Derivatives Market International Financial Management Corporate Mergers and Acquisitions Financial Services Capital Markets and Stock Exchange Operations Corporate Valuations Cost Management and Control Accounting Standards and Financial Reporting Basic Financial Econometrics Direct Taxes	4 4 4 4 4 4 4 4
COO430 COO431 COO432 COO433 COO434 COO435 COO436 COO437 COO438 COO439	Security Analysis and Portfolio Management Treasury and Foreign Exchange Management Corporate Governance and Social Responsibility Commodity Derivatives Management of Mutual Funds Venture Capital and Private Equity Insurance Management Goods and Service Tax Advanced Econometrics Financial Research Analytics	4 4 4 4 4 4 4



	Specialization Courses [Business Management] Semester III and IV	
COO340 COO341 COO342 COO343 COO344 COO345 COO346 COO347 COO348 COO349	Advertising and Sales Management Consumer Behavior and Marketing Research Training and Development Performance and Compensation Management Human Resource Development Basic Econometrics Customer Relationship Management Entrepreneurship Management Tourism and Travel Management Marketing Research Analytics	4 4 4 4 4 4 4 4
COO440 COO441 COO442 COO443 COO444 COO445 COO447 COO448 COO449	Retail Marketing Services Marketing Industrial and Rural Marketing International Marketing Enterprises Resource Planning Industrial Relations and Labour Laws International Trade and Environment Advanced Statistical Analytical Models Digital Marketing and Social Media Management Organizational Behavior	4 4 4 4 4 4 4 4
Field Based Optional Course [Dissertation]		
COO450	Dissertation	8

#### **ABOUT OPTIONAL COURSES**

At the beginning of the III Semester, Department will open the Specialization Courses from the list given above depending on availability of Faculty Members. Specialization Courses will be offered only if 20% of the students opt for any Specialization Course. The students are required to opt for 4 Courses each during the Semester III and IV from the Specialization Courses offered. Students have the option of choosing any other Optional Courses (maximum of 2 Courses per Semester III and IV) offered by other Departments and also the Courses available at the SWAYAM portal. Those students who are going to take up the Dissertation Option may opt for 3 Courses each during Semester III and IV.



	Number of Courses		Number of Courses
	CORE - I		CORE - I
SEMESTER - I	CORE - II	SEMESTER - II	CORE - II
	CORE - III		CORE - III
	CORE - IV		CORE - IV
	OPTIONAL - I		OPTIONAL - I
SEMESTER – III	OPTIONAL - II	SEMESTER – IV	OPTIONAL - II
(including	OPTIONAL - III	(including	OPTIONAL - III
Dissertation)	OPTIONAL - IV	Dissertation)	OPTIONAL - IV

#### **SUMMER TRAINING:**

At the end of Semester – II, students will have to undergo four weeks (10th May to 10th June) Summer Training to gain on the job experience in commercial / industrial organisations / finance & investment companies / professional firms such as CA's, Stock Brokers, Project management Consultants / small and medium enterprises in Goa or outside. At the end of the summer training, students will be required to produce a certificate of experience for duration of four weeks to become eligible for admission to the second year M. Com Course. It is the responsibility of the students to identify and join the Organisations for their Summer Training. Students have to submit the Experience Letter and the Evaluation Form duly filled and certified by the official from where the y have completed their Summer Training.



#### **SEMESTER - I - SYLLABUS**

Programme: **M. Com**Course Code: **COC120** 

**Course Title: Cost and Management Accounting** 

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :	The subject 'Cost and Management Accounting' is very important and useful for optimum utilisation of existing resources. It is an indispensable discipline for Corporate Management, as the information collected and presented to Management based on Cost and Management Accounting techniques helps to solve not only specific problems but also guides them in decision making.
Description of the Course :	This course is designed to motivate the students to understand (1) Introduction to Cost and Management Accounting and Marginal Costing (2) Standard Costing and Budgetary Control (3) Preparation and Interpretation of Financial Statements (4) Preparation of Fund
Objectives of the Course :	To understand the nature, scope and utility of Cost and Management Accounting. To understand how Cost Accounting arises out of the need to make business decisions. To acquire knowledge and understanding of the concepts, techniques and practices of Cost and Management Accounting and to develop skills for decision making.

#### **Course Content**

Unit 1	Introduction to Cost and Management Accounting and Marginal Costing	10 Hours
	1 3 2 2 2 3	

Cost Accounting- Meaning, Objectives and Scope, Management Accounting-Meaning, Objectives and Scope, Tools and Techniques of Management Accounting, Relationship of Cost Accounting, Financial Accounting, Management Accounting and Financial Management, Conflicts in Profit versus Value Maximisation Principle, Role of Management Accountant in Decision Making. Marginal Costing-Meaning, Advantages, Limitations and Applications. Breakeven Analysis, Cost- Volume Profit Analysis, P/V Ratio and its Significance, Margin of Safety, Absorption Costing: System of Profit Reporting and Stock Valuation, Difference between Marginal Costing and Absorption Costing, Income Measurement under Marginal Costing and Absorption Costing. (Practical Problems)

Unit 3



11 Hours

Unit 2	Standard Costing Budgetary Control	14 Hours
--------	------------------------------------	----------

Standard Costing- Definition, Significance and Applications, Various Types of Standards, Installation of Standard Costing System-for Material, Labour, and Overhead. Variance Analysis for Materials, Labour and Overheads, Accounting Treatment of Variances. Benchmarking for Setting of Standards, Variance Reporting to Management. (Practical Problems)

Budgetary Control- Budget Concept, Manual, Fixed and Flexible Budgets, Preparation and Monitoring of Various Types of Budgets, Budgetary Control System- Advantages, Limitations and Installation. Zero Base Budgeting, Programme and Performance Budgeting. (Practical Problems)

Preparation and Interpretation of Financial

**Statements** 

Financial Statements- Nature, Attributes, Objectives, Importance, Limitations, Recent Trends in Presenting Financial Statements, Financial Statements Analysis- Types, Methods, Objectives, Limitations, Ratio Analysis- Accounting, Uses, Classification, Advantages, Limitations. (Practical Problems)			
Unit 4	Fund Flow and Cash Flow Statement	13 Hours	
Cash Flow Statement	Analysis – Definition, Features, Steps for Preparation of F Analysis – Classification, Preparation of Cash Flow Statence between Cash Flow and Fund Flow Statement. (Pract	ement, Uses of Cash	
Pedagogy  The following methods and forms of study are used in the course Lectures, Case Studies and Self-study (doing home assignments based on solving practical problems) Self-study on reading reference books and solving additional problems in Cost and Management Accounting. In addition to the lectures, review sessions will be scheduled to address			
Reference/Readings	Advanced Cost & Management Accounting, Saxena, V/ Vashist, C. 4th edition Sultan Chand & Sons Advanced Cost Accounting, Jain, S/ Narang, K. 9th edition Kalyani Cost & Management Accounting, Inamdar, S. M. 14th edition Everest Cost & Management Accounting Kishore, R. M. 4th edition Taxman Allied		
Upon Completion of the course the students will be able to:  CO1 Apply Cost Accounting concepts and techniques in the decision- making process.  CO2 Make decisions such as pricing, special order pricing, make-or-buy and elimination of a part of the company or replacement of equipment.  CO3 Understand the relevance of different types of costs in the decision- making process such as relevant costs, sunk costs or controllable costs.  CO4 Understand fundamental concepts in Financial, Cost & Management Accounting.  CO5 Develop analytical skills associated with the preparation and interpretation of Financial Statement			



Programme: M COM Course Code: COC 121

Course Title: Advanced Financial Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: This course will enable to the student to understand how corporations make important investment and financing decisions, and how they establish working capital policies. The course also lays a foundation for more complex financial topics that arise in additional elective courses in finance. This course in financial management describes the corporation and its operating environment; it will help any future manager to understand how the finances of a company work and how they will be interfacing with finance.
Description of the Course	: This course is designed to provide fundamental knowledge about the finances and management of finances of the company linked to the long term and short term decisions. The course provides an ability to manage and run a small company or organization, understanding its competitive and institutional positioning and identifying its strengths and weaknesses and also ability to evaluate the situation and the foreseeable evolution of the company based on the relevant records of information.
Objectives of the Course	To provide fundamental knowledge about the finances and management of finances of the company.  To enable the students to understand the process of financial decision making to enhance shareholder's wealth.  To understand the techniques of financial management and apply the techniques in financial decision making.  To understand the concept and techniques of earnings management and financial reporting.

#### **Course Content**

Unit 1 Introduction to Financial Management 12 hours	Unit 1	on to Financial Management	12 hours
--	--------	----------------------------	----------

Introduction – Meanings and Definition - Goals of Financial Management - Finance Functions - Interface

between Finance and Other Business Functions – Time Value for Money – Valuation of Bonds and Shares.

Unit 2	Financing and Investment Decisions	14 hours
Ollii Z	I mancing and investment Decisions	1 4 110013

Introduction - Meaning of Cost of Capital - Cost of Different Sources of Finance - Weighted Average Cost of Capital - Leverage - Operating Leverage - Application of Operating Leverage - Financial Leverage - Combined Leverage - CAPITAL STRUCTURE - Introduction - Factors affecting Capital Structure - Theories of Capital Structure (Including problems). CAPITAL BUDGETING - Introduction - Capital Budgeting Process - Investment Evaluation - Appraisal Criteria - Capital Budgeting Techniques. (Including problems). RISK ANALYSIS IN CAPITAL BUDGETING - Risk adjusted Discount Rate - Certainty Equivalent Approach - Probability Distribution Approach - Sensitivity Analysis - Scenario Analysis - Simulation Analysis - Decision Tree Approach (Including problems).



Unit 3	Working Capital and Dividend Decisions Concepts of Working Capital	12 hours

- Operating Cycle - Determinants of Working Capital - Approaches for Working Capital Management - Estimation of Working Capital - Working Capital and Bank Finance. [Includes practical problems]. CASH MANAGEMENT - Motives for Holding Cash - Objectives of Cash Management - Models for determining Optimal Cash Needs - Cash Planning - Cash Forecasting and Budgeting. [Includes practical problems]. Inventory Management: Purpose of Inventory - Costs Associated with Inventories - Inventory Management Techniques - Importance of Inventory Management Systems Receivables Management: Introduction - Costs associated with maintaining Receivables - Credit Policy Variables - Evaluation of Credit Policy - Dividend Decisions - Theories of Dividends - Relevancy Models - Gordon's Model - Walter's Model - Irrelevancy Model - Miller and Modigliani Model - [Includes practical problems].

Medigilari Medel [incledes praeneal presiems].		
Unit 4	Business Valuation and Earnings Management	10 hours
Conceptual Framework of Business Valuation, Approaches/Methods of Valuation and other Approaches to Value Measurement; Earnings Management (EM)– concept and definition, objectives and motives of EM, Techniques of EM, means to Check Window Dressing through EM, Corporate Frauds under Companies Act, 2013		
Pedagogy	: Lecture/ Classroom Discussion/ Presentation/ Case S or a combination of some of these. Sessions shall be i to enable peer group learning.	
Reference/Readings	: Khan, M.Y & Jain, P.K.: Financial Management; Tata Delhi, 2008. Pandey, I. M.: Financial Management; Vikas Publishing 2005. Chandra, Prasana: Financial Management; Tata McGra 2008. Brealey and Meyers: Principles of Corporate Finance; New Delhi, 2008. Keown, Martin, Petty and Scott (Jr): Financial Management Applications; Prentice Hall of India, New Delhi, 2002. Gitman, L.J: Principles of Managerial Finance; Addis Vanhorne, James C: Financial Management and Polic India, New Delhi, 2002. 8. Kishore Ravi, M: Financial Management; Taxman, 200	House, New Delhi, aw Hill, New Delhi, Tata McGraw Hill, nent; Principles and son Wasley, 2009. cy; Prentice Hall of
Course Outcome	CO1 Gain expert knowledge of principles and concepts to CO2 be able to find out the best course of action amoptions; CO3 gain the understanding to apply financial conceoverall management of an enterprise; CO4learn to manage short-term resources of a business Co5 have an idea as to how financial management deceopublic sector undertakings CO6 gain understanding of the concept of Earnings management.	nong several financia epts and principles in firm; and isions are taken in the



Programme: M.Com Course Code: COC122

Course Title: Business Statistics & Research Methodology

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	To familiarize students with the meaning and importance of carrying out successful research, its wide applications in various fields of study and the importance of making calculated decisions in the present globalized business world
Description of the Course	This course is designed to motivate the students to identify research gap, identification and collection of relevant data (uni-Variate, bi-Variate, and multi-Variate data sets) and finally analysis of data using various statistical techniques starting from reliability/normality testing, organizing, describing, relationship and prediction, and testing the significance. Students are also familiarized with intellectual honestly and ethics while preparing a research report.
Objectives of the Course	<ol> <li>To understand the significance of research.</li> <li>To develop research questions, objective and related hypothesis.</li> <li>To learn how to process the data and interpret results.</li> </ol>

#### **Course Content**

Unit 1	Introduction to Research	8 hours
Offili I	initoduction to Research	0 110015

Need, Purpose and Importance of research – Application of research – Types and Methods of research – Steps in research.

Identification of Research Gap – Content Analysis of the existing literature – Develop Research Questions, related Objectives and Hypothesis – Research Design.

Importance of Data (sample Vs population / sampling methods / primary Vs secondary) identification, collection and analysis – Preparation of Questionnaire.

Measurement and Scaling Techniques – Validity and Reliability – Collection of data (pilot studies & Pre-tests).

Unit 2	Data Analysis - I	16 hours
--------	-------------------	----------

Uni / Bi / Multi Variate Data – Organizing sample data (Tabulation and Graphs). [self-study of reading relevant research papers] [Includes practical problems on testing Cross Tabulation]. Describe the nature of sampling distribution – How to assess Performance, Reliability, Symmetry and Normality. [self-study of reading relevant research papers] [Includes practical problems]. Analysing relationships and prediction using Regression and Time Series Analysis (Predictive Analytics)

– Assessing relationships, reliability, cause and effect, lag and lead, and level of significance. [self-study of reading relevant research papers] [Includes practical problems].

Application of probability, Mathematical Expectation and probability distributions (Binomial / Poisson / Normal). [Includes practical problems].



Unit 3	Data Analysis - II	18 hours	
Importance of Theory of Estimation and Testing of Hypothesis (Large and Small Sample Testing, Non-Parametric Testing). [includes practical problems] Basics of Multi-variate data analysis using Exploratory Factor Analysis (EFA), Confirmatory Factor Analysis (CFA) and Structural Equation Modelling (SEM). [Self-study of reading relevant research papers].			
Unit 4	Report writing	6 hours	
(Plagiarism, Cheating,	What constitutes a research report – Types of reports – Intellectual honesty and ethics (Plagiarism, Cheating, Fabrication and Falsification, Multiple Submission, Misuse of Academic Materials, Complicity in Academic Dishonestly.		
Pedagogy	The following methods and forms of study are u course Lectures, Case Studies and Practical's. Self-study on carrying out literature review an analysis. Self-study of solving home assignments other statistical software's, working with psychomological and also doing research based on the web.	d preparing content s using MS Excel and	
Reference/Readings	Chawla, Deepak and Sondhi, Neena. Research Mand Cases. 2/e, 2016, Vikas Publishing House Privat Cooper, Donald R and Schindler, Pamela S, Busine 9/e, 2006, Tata McGraw Hill.  Krishnaswami, O. R, Ranganathan. M and Haril Methodology. 1/e, 2016. Himalaya Publishing house Gupta, S.C. Fundamentals of Statistics. 17/e, 2019 House.  Aizel, Amir D and Sounderpandian, Jayavel. Comp 6/e, 2019. Tata McGraw Hill.	e Ltd. ess Research Methods, kumar P. N. Research e. D. Himalaya Publishing	
Course Outcome (CO)	Upon completion of the curse the students will be abl CO1: Successfully carryout Content Analysis. CO2: Identify and collect relevant data and use analysing the data. Co3: Ensuring intellectual honesty and ethics while report.	appropriate tool for	



Programme: M COM Course Code: COC 123

Course Title: Business Environment and International Trade

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	Business success is depending on the favorable environmental conditions, being a student of management one must have an idea about what's going on the surroundings and how it will be going to effect.
Description of the	This course will cover all the aspect which are important for the survival and growth of the business.
Objectives of the Course	To develop ability to understand and scan Business Environment. To understand the various economic factors and policy. To equip with knowledge of social and cultural factor. To enable the learning on international factors.

#### **Course Content**

Unit 1 Theoretical Framework of Business 12 Hours	Unit 1
---	--------

Concept, significance and nature of business environment; Elements of environment micro and macro; Techniques of environmental scanning and monitoring.

Constitution of India-Preamble, Features, Fundamental Rights, Directive Principles and Union - State Reations, Critical elements of political environment; Government and business; Competition Act 2002, FEMA and Consumer Protection Act 1986.

Unit 2	Economic Environment	12 Hours

Significance and elements of economic environment; Economic system and business environment; Economic planning in India; Government policies, industrial policy, fiscal policy, monetary policy, EXIM policy. Public Sector, Private Sector, Joint Sector and Co-operative Sector in India; Balance of Payment; Special Economic Zones (SEZs); Micro, Small and Medium Enterprises (MSMEs); Village and Cottage Industry; Parallel Economy; Privatization; Devaluation of Rupee and Disinvestments.

Unit 3 Demographical Environment (Socio- Cultural) 12 Hours	
---	--

Nature of Indian Society and Ethos; Social Interest, Institutions and Values Vis-a-visIndustrial Development; Responsibility of Business-Rationale, Scope, Responsibility Towards Self, Owners, Creditors, Depositors and Employees, Business Ethics-Meaning, Assumptions, Features, Principles, Need and Importance; Standards, Consumerism; Social Audit-Definition, Characteristics, Importance, Scope, Audit Process and Social Audit in India.



Unit 4 International Business Environment 12 Hours
--

Globalization-Concept, Merits, Demerits, and Interdependency; India's International Trade; MNCs- Meaning; Characteristics; Merits and Demerits; Multinational and Govt. Policy; Foreign Capital Inflows- Concept, Merits, Demerits and Present Trend; Collaborations and Agreements-Bilateral, Multilateral; Memorandum of Understandings (MOUs); International Economic Institutions – GATT, WTO, UNCTAD, World Bank, IMF; Transfer of Technology; Technology Policy.

Factors Influencing Technological Environment. Role and Impact of Technology on Business.

Pedagogy	The methodology used in the class will combine lectures applications and case discussions.
Reference/Readings	Adhikary M: Economic Environment of Business, Sultan Chand & Sons, New Delhi. Ahluwalia, I.J.: Industrial Growth in India, Oxford University Press, New Delhi. Alagh, Yoginder K: Indian Development Planning and Policy, Vikas Publishing House, New Delhi. Aswathappa, K: Legal Environment of Business, Himalaya Publishing House, New Delhi. Chakravarty, S: Development Planning, Oxford University Press, New Delhi. Ghosh, Biswanath: Economic Environment of Business, Vikas Publishing House, New Delhi. Francis, Cherunillam: Business Environment and Government (HPH.) Agrawal & Diwan: Business Environment (Excel) Daniel: International Business Environment and Operations (Pearson) Michael V.P.: Business Policy and Environment (S.Chand)
Course Outcome	After the completion of this course, the students will be able to CO 1: Able to scan the environment and its effects on business. CO 2: Enable to analysis economic system and the policies. CO 3: Equip with provisions of the Government with respect to the business CO 4: Cop- up with the international practices in the business.



### **SEMESTER - II - SYLLABUS**

Programme: M COM Course Code: COC 220

Course Title: Advance Corporate Accounting

Number of Credits: 4 Effective from AY: 2020-21

Need of the C	Course	Success of any organization is depending on the how well they organized the corporate information and how good they are in compliance with law.
Description Course		This course will cover all the aspect which companies normally follows during their entire life
Objective the Cou		The Objective of this course is to gain knowledge in theory as well as Practice in corporate accounting and to get expertise in various accounting procedures and practices in companies.

#### **Course Content**

Preparation of Final accounts – Schedule VI Part I and Part II – Managerial remuneration – dividend declaration out of the past and the current profits – Issue of Bonus shares – Statement of Profit & Loss /and Balance Sheet. Bank Accounts – Preparation of Profit and Loss Account and Balance Sheet – Introduction to Insurance Company Accounts – Life Insurance and General Insurance – Preparation of Revenue Accounts – Statement of Profit and Loss – Balance Sheet

Unit 2	Amalgamation of companies	12 Hours
Unit 2	Amalgamation of companies	12 Hours

Amalgamation of companies – Meaning – features – Purchase Consideration – meaning – methods (lump sum payment method, net assets method, intrinsic value of shares method) – accounting entries for amalgamation – practical problems – Absorption and reconstruction of companies – meaning – accounting entries for absorption – practical problems – Reconstruction of companies – external reconstruction – internal reconstruction – meaning – procedure – accounting entries

Unit 3	Winding up of companies	12 Hours
<b>O</b> 1111 <b>O</b>	winding op or companies	12110015

Winding up of companies – Meaning – Modes of winding up - Accounts relating to liquidation of companies - Meaning of liquidation - preferential payments - Role of liquidators and their duties - preparation of statement of affairs - Liquidation final statement of account.



Unit 4	Holding Company Accounts	12 Hours	
Holding Company Accounts - Consolidation of Balance Sheets – consolidated Profit and Loss Account – Inter-company holdings and Non- Controlling Interest -Consolidated Cash flow statement.			
Pedagogy	The methodology used in the class will combine lec case discussions.	tures applications and	
Reference/Readings	Shukla M.C. &T.S.Grewal, Advanced Accounting New Delhi 2014 Edition Gupta R.L. and Radhasamy, Advanced Accounting Sons, New Delhi, 2015edition Jain &Narang, Advanced Accounting, Kalyani Put Arulanandam and Raman, Advanced Accounting Publishing Publications House 2008 edition 5. Reddy T.S., and others. Corporate Accounting, Publications, 2012 D.K Goel& Shelly Goel, Corporate Accounting, S.N. Maheshwari, S.K. Maheshwari. Corporate Accounting House. M. C. Shukla, T.S. Grewal, S.C. Gupta. Advance ed: S.Chand Publishing. Vol. II. Ashok Sehgal, Deepak Sehgal. Advance Account Accounting. 6th. ed.: Taxmann Allied Services Patulsian, P. C. Introduction to Corporate Account Chand Publisher. Chhavi Sharma, Nirmal Gupta. Corporate Account Publishing House, New Delhi	ng, Sultan Chand &  ablication, 2014 g, Himalaya  , Chennai, Margam  Arya publication ccounting. 5th ed  d Accounts. 18th  ating: Corporate vt. Ltd. Vol. II. ang. 13. ed. : S.  unting: Theory and	
Reference/Readings	After the completion of this course, the students with all the corporate related affairs.	will be able to deal	



Programme: M. Com Course Code: COC221

Course Title: Human Resource Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :	The primary concern of this course is to familiarize students with effective Management of Human Resources and to enable the students to meet HR challenges in the present scenario.
Description of the Course :	This course is designed to motivate the students to understand (1) Human Resource Management (2) Job Analysis, Job Enrichment and Job Enlargement, (3) Recruitment and Selection (4) Training and Development and Performance Management.
Objectives of the Course :	To understand the basic concepts of Human Resource Management (HRM).  To explain what Human Resource Management is and how it relates to the Management process.  To provide an overview of functions of HRM.  To describe how the major roles of HR Management are being transformed.

#### **Course Content**

Unit 1	Introduction to HRM and Recent Trends	11 Hours

Introduction, Definitions of HRM, Nature of HRM, Features of HRM, Scope of HRM, Objectives of HRM, Functions and Principals of HRM. Introduction to E-HRM - Scope of E-HRM, Objectives of E-HRM, Types of E-HRM, Advantages and Disadvantages. Global Challenges in HRM- International HR Challenges. Environment of HRM- Internal and External forces affecting the HR function. Recent Trends in HRM: "Work life balance" as an important component of HRM- Corporate Social Responsibility (CSR) and HRM, HRM issues related BPO- KPO- Corporate Restructuring.

Unit 2	Strategic Human Resource Management	11 Hours

Strategic Human Resource Management- HRM and its Role in Creating Competitive Advantage; Creating Strategic HRM System.

Job Analysis - Traditional Views, Modern Views, Uses of Job Analysis, Process of Job Analysis, Job Description, Job Specification. Methods for Collecting Job Analysis Information, Job Enrichment, Job Enlargement, Human Resource Planning Process, Steps in HR Planning Process, Affecting Factors and its Link with Strategic Planning.

Unit 3	Recruitment, Selection and	12 Hours
Offili 3	Induction Process	12 110015

Recruitment and Selection Process: Planning and Forecasting, Effective Recruiting, Internal and External

Sources of Candidates, Recruiting a Diverse Workforce, Employee Testing and Selection, Induction and Placement.



11 % 4	Training, Development	1411	
Unit 4	and Performance Management	14 Hours	
Training and Development- Training and Development Process, Methods of Employee Training, Methods of Executive Development, Evaluating the Training Efforts. Performance Management-Components of Performance Management, Performance Appraisal Methods, Potential Appraisal, steps in Good Potential Appraisal System			
Pedagogy	The following methods and forms of study are used in the course Lectures, Case Studies and Self-study (doing home assignments based on reading of research papers on various aspects of HRM) Self-study on reading research papers and Reference books in Human Resource Management area to understand the importance of Human Resource Planning concepts, especially on understanding recruitment and selection, training and development of employees, performance management and appraisal decision as Human Resource Executive.		
Reference/Readings	Aswathapa, K. 5th ed. Human Resource McGraw Hill. Bernadin , Human Resource Management , edition. Decenzo and Robbins, Human Resource McEdition. Dessler Human Resource Management, Limited, Dipak Kumar Bhattacharyya Management, Excel Books. Ivancevich, JM, Human Resource Management Luis R.Gomez-Mejia, David B.Balkin, Robe Human Resource. MadhurimaLall and SakinaQasim Z Resource Management, Excel Books, PHI Lea Uday Kumar Haldar, Juthika Sarkar, management. Oxford.	Tata Mcgraw Hill ,8th inagement, Wiley, 8th Pearson Education , Human Resource ent, Tata McGraw Hill. rt L Cardy. Managing aidi, H u m a n irning.	
Course Outcome	Upon completion of the course the students vectors: Understand the basic concepts Resource Management (HRM).  Co2: Contribute to the development, in evaluation of employee recruitment, seleplans and processes.  Co3: Administer and contribute to the design	of H u m a n mplementation, and ection, and retention	

performance management program.



Programme: M. Com Course Code: COC222

Course Title: Marketing Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :	To familiarize students with the meaning, role and importance Marketing management in the present globalized world. Basically understanding how the potential consumer demand is transformed in to actual demand by the producers using appropriate marketing mix.
Description of the Course :	This course is designed to motivate the students to understand (1) basics of marketing, (2) recent developments in marketing, (3) marketing environment, (4) market segmentation, targeting and positioning, and finally (5) importance of consumer behavior in marketing.
Objectives of the Course :	<ol> <li>To understand the significance of marketing mix.</li> <li>To assess how segmentation, targeting and positioning is done.</li> <li>To identify the ways of influencing consumer behavior.</li> <li>To learn about the latest developments in the field of marketing.</li> </ol>

#### **Course Content**

Unit 1	Introduction to Marketing	12 Hours
--------	---------------------------	----------

Nature and scope of marketing – Basics of Demand and Supply – Basics of Marketing mix (4 P's & 4 C's and 7P's & 7C's) – Importance of Product Life Cycle and New product development – Understanding Marketing Environment – What is strategy – Marketing strategies – Product, price, place, promotional, market leader, service marketing, innovation, rural marketing, recession marketing, relationship marketing and e-marketing strategies.

Unit 2	Market Segmentation, Targeting and Positioning	12 Hours
	i angomig ana roomormig	

What is segmentation and why to segment – Benefits of segmentation – How to select target market – Criteria for successful segmentation of business markets – Profitability evaluation and selecting market segments for targeting – Positioning strategy – Target marketing.

Unit 3	Consumer Behaviour	12 Hours
,	yer behavior – Ethics in marketing – Unfair mar ds Council of India (ASCI) – Council for Fair Bus	<b>U</b>



Unit 4	Marketing in the modern era	12 Hours
Recent trends in marketing – Customer relationship Management – Digital Marketing - e-marketing – internet marketing – Marketing through social channels – Societal marketing – Cause related marketing – Rural Marketing – New horizons in marketing – Indian marketing environment – India: the emerging market in the world		
Pedagogy	The following methods and forms of study are used in the course Lectures, Case Studies and Self-study (doing home assignments based on reading of research papers on various aspects of marketing) Self-study on reading research papers in marketing management area to understand the importance of marketing concepts, especially onunderstanding consumer behaviour, measuring consumer satisfaction and recent developments in marketing.	
Reference/Readings	Kotler, P T; Armstrong G and Agnihotri P; Pr Basic Concepts of Marketing, Pearson, 2018. Saxena, R; Marketing Management, N Karunakaran, K, Marketing Management, Te Context, Himalaya Publishing House, 2017. Sherlekar S A and Krishnamoorthy R, Mar Concepts and Cases, Himalaya Publishing Ho Gopal, R and Manjrekar, P, Marketing Strate Himalaya Publishing House, 2017.	AcGraw Hill, 2017. ext and Cases in Indian rketing Management: ouse, 2017.
Course Outcome	Upon completion of the curse the students CO1: Understand the significance of Marke CO2: Perform market segmentation, target based on consumer profiling. CO3: Assess the recent developments in m	eting Mix. ting and positioning



Programme: M.COM Course Code: COC 223

Course Title: Banking and Financial Institutions

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: The Financial sector, more specifically, Banking Sector has become very vibrant after implementation of new economic policy and introduction of financial sector reforms by the Government/Reserve Bank Of India, This course will enable the students to understand and to contribute to the strategic, operational policies and practices of commercial bank management in a competitive environment.
Description of the Course	: This course will provide a brief introduction to the Banking sector, functions, and the role of bank. It includes the Regulatory Framework and Risk management of the Bank. The course also focuses on Financial Intermediaries and its economic Role.
Objectives of the Course	: To provide students with an overview of commercial banking in India; : To familiarize students with the regulatory framework of banks in India, Modern Banking services, and ALM system of Banks. : To provide knowledge of Financial Intermediaries and other Non-Banking Financial Institutions.

#### **Course Content**

Unit 1 Overview of the Banking Sector	12 Hours
---------------------------------------	----------

Definition and meaning of banking, and importance of banks, Functions of Bank - Fundamental role and evolution of banking, structure of Indian Banking system.; Licensing of banks in India, Branch licensing, Foreign Banks, Private Banks — Capital and voting rights, Corporate Governance, Challenges faced by Indian Commercial Banking system, Role & Functions of RBI.

Unit 2	Banking and the Economy	12 Hours
--------	-------------------------	----------

Banking and the Economy; Cash Reserve Ratio (CRR), Statutory Liquidity Ratio (SLR), Repo and Reverse Repo, Open Market Operations, Security Valuation, Bank – Customer Relationship, Security Creation; Pledge, Hypothecation, Mortgage and Assignment, Capital Account Convertibility, Other Banking Services: Fee-based - Fund Based Services, Money Remittance Services and Banking Channels, E-Banking services, Central Banking and Monetary Policy.



Unit 3 Asset Liability Management of Banks		12 Hours
set and Liability Mana	igement; - Investment Portfolio of Banks: - Invest	ment Management -

Asset and Liability Management; - Investment Portfolio of Banks: - Investment Management - Components of Bank's Investment Policy – Liability Management: ALM Information Systems; ALM Organization; Liquidity Risk Management; Non-Performing Assets, NPA categories , NPA Provisioning Norms , SARFAESI Act. CAMELS Framework, Bank for International Settlements (BIS), Basel Framework, Regulatory Framework: Anti-Money Laundering and Know Your Customer, Banking. Ombudsman Scheme, 2006.

Unit 4	Financial Institutions	12 Hours
Financial Intermediaries, Economic Role of Financial Intermediaries, Non-Banking Financial Institutions: India Infrastructure Finance Company Ltd(IIFCL), Small Industries Development Bank of India, Export-Import Bank of India (EXIM), National Housing Bank (NHB), NABARD, Credit Unions, Insurance Companies, Development and Growth in Banking and Financial institutions, Financial/Banking Crisis in India and its impact on Economy.		
Pedagogy	: Lectures/Classroom Discussions/Assignments/Seminar/ Presentations.	
Reference/Readings	Rao, P: Management of Banking and Financia Publications, 2002.  M. Y. Khan: Indian Financial System, McGraw Hill Smith, Gary: Money and Banking: Financial Mar London Addison-Wesley Publishing Company.  Deva V. E-Banking, New Delhi, Commonwealth. 2 Varshney P. N.: Banking Law & Practice, New Description Sons, 21e, 2006.  Burton M. & Lombra R.: The Financial System Principles of Money and Banking, Australia: Soc 2002. ICFAI: Commercial Banking, Hyderabad, Id Justin P. & Padmalatha S.: Management of Eservices, New Delhi, Pearson. 2007.  R Glenn Hubbard: Money Banking and the Financial, 2019.  NSE, NCFM Banking Sector Intermediate Module.	, 2001 rkets and Institutions, 2005. elhi, Sultan Chand & and the Economy: oth-Western College, CFAI, 2003 Banking & Financial acial System, Pearson
Course Outcome	After Completion of these course Students will able to: CO1: Understand the role of Banking in the Economy. CO2: Understand the Risk management of the Banking Sector and gain in- depth knowledge of banking services. CO3: Understand the Economic Role of Financial Intermediaries and will gain knowledge of other Non-Financial Institutions.	



### Semester III (Accounting and Finance) Syllabus

Programme: M. Com. Course Code: COO334

Course Title: Capital Markets and Stock Exchange Operations

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course:	The course is designed to provide a good understanding in the field of investments and to learn about the theoretical frame work of Indian Capital Markets. This course will equip the student with the knowledge of Indian Capital markets and its working mechanism. The course will enable the student to make their careers in stock broking services.
Description of the Course:	This course focuses on Overview of Indian capital markets that incorporate both Primary and Secondary markets. Further, the students will be exposed to the trading and settlement procedures in the Indian capital markets. Students shall be equipped with the knowledge of stock market indices and the risk management and surveillance system in Indian capital markets.
Objectives of the Course:	The objective of the course is to enable students to develop the comprehensive knowledge on the Indian stock markets and its operations.

Course Content		
Unit 1	: Introduction to Capital Markets	15 Hours

An overview of Indian Securities Market, **Primary Market** - Meaning - Book Building Process - Functions, Intermediaries, Role of Primary Market - Methods of floatation of Capital - problems of New Issues Market - IPO's - Investor protection in primary market - recent trends in primary market - SEBI measures for primary market.

**Secondary Market**: Meaning, Nature, Functions of Secondary Market — Organization and Regulatory Framework for stock exchanges in India — Defects in working of Indian stock exchanges — SEBI measures for secondary market — Overview of major stock exchanges in India Meaning **Listing of Securities**: Meaning — Merits and Demerits—Listing requirements, procedure, fee—Listing of rights issue, bonus issue, further issue — Listing conditions of BSE and NSE — Delisting

Unit 2	: Trading and Settlement System in Indian Stock	15
Unii Z	Exchanges	Hours

Indian Stock Exchanges: BSE – Different trading systems – Share groups on BSE – BOLT System – Different types of settlements – Pay –in and Pay out –Trading – Settlement – Shortages – Auctions – Bulk deals – Block deals – Short Selling – Margin Trading – BSE SME Platform. NSE– Market segments – NEAT system options – Market types, order types and books – Trading, Clearing & Settlement – Demat settlement – Physical settlement – Funds settlement – Valuation debit – Valuation price – Auctions.

Unit 3	: Indian Stock Market Indices	10
		Hours

Stock Market Index – Meaning – Purpose and Consideration in developing index –Methods (Weighted Aggregate Value method, Weighted Average of Price Relatives method, Free Float method) – BSE Sensex –Scrip selection criteria – Construction – BSE Investment Strategy Indices – BSE Thematic

Indices – BSESectoral Indices - NSE indices – S&P CNX Nifty – Scrip selection criteria – Construction.



Unit 4	: Risk Management and Surveillance System in Indian Stock Exchanges	8 Hours	
Risk Management system in BSE &NSE – Margins – Exposure limits – Surveillance system in BSE &NSE –Circuit breakers – Surveillance activities – Online surveillance – off-line surveillance – Rumour verification –Risk management – Risk containment measures – Settlement guarantee			
Penal	Mechanism – Asset/capital adequacy –margins – Inspection of books and investigation – Penal		
Charges and on-line m	nonitoring		
Pedagogy	: The teaching pedagogy of this course shall include the combi following: Interactive Lectures/Discussions/ presentations/case individual or group projects/ assignments/Class activities or a combination of some of these. The sessions shall be interactive peer group learning.	study/	
Reference/Reading s	Punithavathy Pandian Security Analysis and portfolio Management, Vikas Publishing House Pvt. Ltd. V. A. Avadhani, Investment and Securities Market in India, Himalaya Publishing House. Prasanna Chandra, Security Analysis and Portfolio Management, Tata McGraw –Hill. Sanjeev Agarwal, A Guide to Indian Capital Market, Bharat Publishers Chandra, Prasanna, Investment Analysis, Tata McGraw Hill, Latest Edition P R Joshi, Global Capital Markets – shopping for finance, Tata Mc Graw HillCapital Market (Dealers) Module, Workbook from NSE		
Course Outcome	Financial Markets: A Beginners' Module, Workbook from NSE  Upon completion of this course the student shall be able  CO1: To understand the theoretical background of the Indian Capital markets.  CO2: To learn the trading and settlement system in Indian stock exchanges. CO3: To discuss about the Indian stock market indices and learn to calculate the same.  CO4: To explore the risk management and surveillance system in Indian stockexchanges.		
Online Resources	1. www.bseindia.com 2. www.nseindia.com 3. www.moneycontrol.com 4. www.economictimes.com 5. www.financialexpress.com 6. www.equitymaster.com 7. www.myiris.com		



Programme: M. Com
Course Code: COO336
Course Title: Cost Management and Control
Number of Credits: 4
Effective from AY: 2020-21

Need of the Course:	The success of business depends on many factors and one attribute to
	measure success is profit. In order to increase the profit of the enterprise,
	management must know the various tools and techniques which can be used
	to control and toreduce cost. This course will help the students to understand
	the basics of cost management, and to familiarised with practical
	applications of the latest tools
	and techniques used for controlling cost.
Description of the	This course is designed to provide knowledge about the basics of Cost
course:	management. This course also helps the students to understand the various
	techniques and performance evaluation methods used for controlling cost. It
	will also help the students to understand how to take decision to control
	the
	various costs by using LPP model, transportation and assignment problems.
Objectives of	The main objectives of the course are:
thecourse:	1. To understand the basis of cost management
	2. To have an in-depth knowledge of various cost management
	techniquesused to control costs
	3. To understand the application of learning curve and linear programming
	4. To acquire knowledge regarding how to solve problems related to
	transportation and assignment

Course Content		
Unit 1	Introduction to Cost Management	10 Hours
	. Uses of Cost Management, Cost Control, Cost Reduction, Co	ost
Avoidance,		
Strategic Cost Manage	ment – Competitive Advantage, Cost Leadership, Differentiation, I	Focusing.
Contemporary Business	Environment, Classification of Costs for Decision Making.	
Unit 2	Cost Management Techniques and Performance	12 Hours
	Evaluation	
Activity Based Costi	<b>ng</b> – Meaning, Objectives, ABC and Traditional costing, Adva	ntages and
Limitations of ABC, Cos	st Pools, Cost Drivers and Cost objects, Criteria for successful imple	ementation
ofABC system (Including	g problems). <b>Target Costing</b> – Meaning, Steps, Benefits of target c	osting, Value
engineering in target costing. <b>Transfer Pricing</b> – Meaning, Objectives, Methods of transfer pricing,		
Transfer pricing in MNO	Cs and Service Organisations. <b>Balanced Scorecard</b> – Balanced S	corecard
perspective.		
Unit 3	Linear Programming, Network Analysis & Learning Curve	14 Hours
Linear Programming – Meaning, assumptions, Applications of LP techniques in cost control,		
Constraints, Limitations (Including Problems). <b>Network Analysis</b> – Introduction, objectives, stages,		
drawing network diagram, PERT and CPM (Including Problems). Learning Curve Model – Phases,		
factors affecting learning curve, Applications of learning curve (Including Problems)		
_		





Unit 4	Transportation and Assignment Problems	12 Hours
<b>Transportation Problems</b> – Introduction, applications of Transportation in Cost reduction and control, conditions, stages, Methods for initial basic feasible solution, Unbalanced Transportation problems (Including problems). <b>Assignment Problems</b> – Introduction, stages, Application of Assignment problems in cost control, unbalance and assignment problems, maximize the objective function (Including Problems)		
Pedagogy	The pedagogy for this course constitutes a mixture of Lectures, Case study, Assignment and Group Discussions.	
Reference/ Readings	Ravi M. Kishore, Strategic Cost Management, Taxmann, 5 <sup>th</sup> edition, 2018.  Jawahar Lal, Strategic Cost Management. Himalaya Publishing House, 2016  Edward Blocher, Cost Management: A Strategic Emphasis, Tata McGraw Hill.  2012  Hilton, Maher, & Selto, Cost Management, Tata McGraw-Hill Publishing  Co.2015  Frederick S. Hillier, Gerald J. Lieberman, Bodhibrata Nag, Preetam Basu, Introduction to Operation Research, McGraw Hill, 2017, 10 <sup>th</sup> edition  Horngreen, Foster, & Datar, Cost Accounting: A Managerial Emphasis, Prentice Hall. 2010  L.R. Potti, Operations research, Yamuna Publications	
Course Outcome	CO1:Understand the basics of Cost Management and elements of costs CO2: Understand various techniques to be used to control the costs CO3: Understand and apply cost tools for taking managerial decision  CO4:Able to do project planning and review of controlling techniques	
Online Resources	<ol> <li>https://icmai.in/upload/Students/Syllabus2016/Final/Paper-1 2020.pdf</li> <li>https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-9 2021.pdf</li> <li>https://globalcma.in/wp-content/uploads/2018/05/Final-Strat Cost- Management-Theory.pdf</li> </ol>	-April-



Programme: M.Com. Course Code: COO338

Course Title: Basic Financial Econometrics

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: Estimation of fairly accurate models is crucial to decision making		
	finance. The course in financial econometrics is needed to get required		
	training in developing such models for informed decision	on making,	
	management of		
	financial risk and developing indicative but reliable forecasts.		
Description of	: Basic financial econometrics is an introductory course in financial		
theCourse	econometrics covering topics in regression with special emphasis on		
	assumptions, specification and estimation of bivariate and multiple		
	regression models. It further includes study of violation of regression		
	assumptions and measures for correcting models under such circumstances.		
	The course introduces time series modelling with special focus	_	
	techniques, analysis of time series using event study methodology. A		
	component on volatility and factor models is introduced to end	able learners	
	acquire skills in		
	modelling financial market volatility and make predictions.		
Objectives of	: (i) To provide foundational knowledge of regression analysis a	•	
theCourse	skills in applying regression models to data. (ii) To provide know	_	
	skills of diagnostic testing with respect to regression models. (iii)		
	learners master basic time series econometric techniques (iv)		
	learners acquire skills in developing volatility models and apply	ing tactor	
	popular factor models to financial data.		
	Course Content		
Unit 1	:Introduction to Financial Econometrics and Regression	12 Hours	
	Analysis		
Econometrics – meanin	<u> </u>	thodology of	
	Financial econometrics: Meaning, nature, process and application	•	
	tion to classical linear regression model - Assumptions of CLRM –		
	ariate and multiple regression models – Hypothesis testing a	-	
inference	, , ,		
– Properties of least square estimators (BLUE)– Basic model diagnostics using goodness of fit statistics			
Regression terminology – Regression vs causation – Regression vs correlation – Reporting the results			
of			
regression analysis.			
Unit 2	: Econometric Modeling and Diagnostic Testing	14 Hours	
Selection of model varie	ables – Selection of functional form of regression – Model selecti	ion criteria –	
Issues in regression modelling - Autocorrelation, Heteroscedasticity, Multicollinearity – Consequences,			
tests for detection and	tests for detection and remedial measures – Model misspecification errors – Types, consequences		
and	and		

tests of misspecification errors – Errors of measurement and relevant consequences.



Unit 3	: Econometric modelling using Financial Time Series	12 Hours	
	- Sources of time series data - Components of time series – $I$	Measurement	
of seasonality, trend and cycles in time series, Stationarity in time series: Concept, Significance, Tests of stationarity in time series, ACF and PACF functions, Unit root tests, Transforming non -stationary time series – Econometric modelling and forecasting using time series data – AR, MA, ARMA and ARIMA modelling – Diagnostics and forecasting using ARIMA – Evaluating forecast accuracy – Event study methodology.			
Unit 4	: Volatility and Factor Models	10 Hours	
Volatility models: ARCH process – GARCH process – Estimation of GARCH models – Variants of GARCH model – Forecasting with GARCH models - Factor models: Applications of Fama-French model, Fama-MacBeth model, Morgan Stanley's Macro Proxy model.			
Pedagogy	: lectures/ case analysis/assignments/class room interaction/lab		
Reference/Readings	Fabozzi, F., Focardi, S., Rachev, S. and Arshanapalli, B. (2014) Basics of		
Course Outcome	Financial Econometrics: Tools, Concepts and Asset Management, Wiley. Asteriou Dimitrious, (2006), Applied Econometrics, Palgrave Macmillan, New York  Cameroon Samuel (2005), Econometrics, McGraw Hill, New York. Davidson, J. (2000) Econometric Theory, Blackwell, USA Goldberger, A.S. (2000) Introductory Econometrics, Harvard University Press, Cambridge. Greene, W. (2004) Econometric Analysis, Prentice Hall, New York. Gujarati, D. (2004) Basic Econometrics, McGraw Hill, New Delhi. Hayashi, F (2000), Econometrics, Princeton University Press, Princeton. Pattreson, Kerry (2000) An Introduction to Applied Econometric: Time Series Approach, Palgrave Macmillan, New York Ramanathan Ramu (2002), Introductory Econometrics with applications, Thomson South Western, Singapore Wooldridge (2006), Introductory Econometrics, Thomson-South Western, Singapore.		
Course Outcome	<ul> <li>Upon completion of the course learners will be able to:         <ul> <li>CO1. Apply methodology of regression analysis in developin data in social sciences.</li> <li>CO2. Perform diagnostic tests on regression models and in theirmodels.</li> <li>CO3. Develop basic time series models for forecasting ustructure.</li> <li>CO4. Apply event study methodology on time series data for andanalytical purposes.</li> <li>CO5. Develop models with time series data for volatility fore</li> <li>CO6. Demonstrate ability to apply factor models for estime expected returns.</li> </ul> </li> </ul>	mprovise using ARIMA r research ecasting.	



Online	https://www.youtube.com/user/econometricsacademy
Resources	https://www.youtube.com/user/patobi1
	https://sites.google.com/site/econometricsacademy/home
	https://www.economicsnetwork.ac.uk/teaching/Online%20Text%20and%20Notes/Econometrics
	https://www.ssc.wisc.edu/~bhansen/econometrics/Econometrics.pdf

Programme: M. Com. Course Code: **COO339** Course Title: **Direct Taxes** Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: Direct taxation is required to be understood by everyone as all of us pay the tax in some way or other to the government. This course makes the student aware of various direct tax laws and procedures that are required in planning the individual tax assessment. This course w ould enable students to build their careers in tax planning.
Description of theCourse	: This course enables the student to understand and compute the income fromsalaries, house property, business income, capital gains and income from other sources. Fu rther, it provides a comprehensive knowledge on deductionsfrom gross total income; tax rates available for the respective assessment year, tax deducted at source, filing of returns and advance payment of tax. The student while learning this course has to follow the current financial year as their assessment year.
Objectives of	: This course aims at providing the students a comprehensive
theCourse	introduction toIncome Tax so as to enable them in computing income
	from different sources
	and calculation of tax liability for individual and corporate.

Course Content		
Unit 1	: Direct Tax Laws - I	15 Hours
Introduction – Basic concepts under Income Tax Act of 1961 - Residential Status – Incomes exempt from tax under section 10. Income from Salaries– tax treatment of different forms of Salary Income, Perquisites – Valuation of Perquisites. (Includes Practical Problems), Income from House Property – chargeability – computation of income from let out and self-occupied house property (Includes Practical Problems).		
Unit 2	: Direct Tax Laws - II	15 Hours
Profits and gains of Business or Profession – chargeability – deductions allowed in respect of expenses/allowances – depreciation – expenditure on scientific research – amortization of preliminary expenses – amounts expressly disallowed under the Act. (Includes Practical Problems), Income from Capital Gains – chargeability – computation of capital gain – capital gains exempt from tax – short term and long-term capital gains charged to tax (Includes practical problems).		



Unit 3	: Direct Tax Laws - III	10 Hours	
Income from Other Sources, Computation of Gross total income and tax liability.  Clubbing of income – set off and carry forward of losses, Deductions from gross total income Return of income and assessment TDS –TCS - Advance Payment of tax – Interest (Includes Practical Problems)  Tax Planning, Tax Avoidance, Tax Evasion and Tax Management. Filing of Income tax returns.			
Unit 4	: Taxation of Companies	8 Hours	
Corporate Tax Planning: Meaning and objectives – Scope of corporate tax planning – Types of companies – residential status of a company and tax incidence – Areas for corporate tax planning – Tax management – Assessment of income – Filing of returns.  Taxation of Companies: Computation of income under the heads of income applicable to corporate assesses – Set off and carry forward of losses – Deductions available in respect of gross total income – Computation of taxable income – Tax liability of a company (Only Theory)			
Pedagogy	: The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/individual or group projects/ assignments/Class activities or a combination of some of these. Practical Exercises to be solved in the classroom as well as for home work. Self-study with respect to topics assigned.		
Reference/Reading s	<ol> <li>Singhania, V.K., Direct Taxes: Laws and Practices, Taxman Publications, New Delhi. Latest Edition.</li> <li>Singhania, V. K., Students' Guide to Income Tax, Taxmann Publications, New Delhi. Latest Edition.</li> <li>Singhania, et al, Direct Taxes: Planning and Management, Taxman Publication, New Delhi. Latest Edition.</li> <li>Bhagwati Prasad, Direct Taxes, New Age, New Delhi. Latest Edition.</li> <li>Mehrotra and Goyal, Direct Taxes – Tax Planning andManagement, Sahitya Bhaaavan, Agra. Latest Edition.</li> </ol> Reference Websites: www.incometaxindia.gov.in		
Course Outcome	Upon completion of this course the student shall be able to: CO 1: Explain the Income tax Act provisions as per the recent Finance bill. CO 2: Discuss the tax provisions with reference to computing the gross totalincome and tax liability. CO 3: Compute the gross total income and tax liability of an individual. CO 4: Discuss the taxation of companies.		
Online Resources	www.incometaxindia.gov.in     www.dateyvs.com     www.caclubindia.com     www.india.gov.in     www.dor.gov.in/direct -tax     www.moneycontrol.com – Personal Finance		



#### Semester III (Business Management) Syllabus

Programme : M. Com Course Code: **COO340** 

Course Title: Advertising and Sales Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course:	Present competitive business world, that too in a dynamic globalised scenario, requires the understanding of the basic concepts of Advertising and Sales Management. The course will equip students with understanding of Types of Advertising, Media, Creativity in Advertising, Copy writing, Advertising campaigns, Sales management, Sales budget, Sales Control and Sales Personnel Performance.
Description of theCourse:	The course begins with understanding the significance of Advertising, Media for Advertising, Different perspectives in Creative Advertising, Campaign in Advertising Management. Course also covers various aspects of Sales Management, Sales Force Management, Sales Budgeting, Control and Sales Personnel Performance.
Objectives of theCourse:	<ol> <li>To ensure that students have complete clarity about the concept of Advertising Management and Media for Advertising.</li> <li>To understand the importance of Creativity, Copy Writing and Campaign in Advertising Management.</li> <li>To acquire knowledge and understanding of Sales Management, Management of Sales         Force, Sales Budgeting, Sales Control and Sales Personnel Performance.</li> </ol>

## Course Content Unit 1 : Introduction to Advertising Management and Media for 12Hours Advertising

**Advertising**–Definition – Advertising as a tool for Communication-Advertising Objectives - Importance – Role of Advertising – Advertising and Publicity - Advertising Management Process - AIDA – DAGMAR- Classification and Types of Online Advertising.

**Media for Advertising**– Need and Importance of Media Planning –Planning and Operations of Advertising Media– Media Selection (Media Mix) – Media Planning – Media Strategy – Media Research– Types of Media – Media Planning Process – Digital Media.

Unit 2	:Creativity, Copy Writing and Campaign in Advertising	12 Hours
	Management	

**Creativity in Advertising** –Importance on Creativity in Advertising – Different perspectives of Advertising Creativity – Planning Creativity – Taking Creative Risk – Creative Process – Creative Strategy Development.

**Copy Writing in Advertising** - Concept of Copy - Theme and Appeal - Copy Writing and Copy Research - Message: Design and Evaluation – Advertising Appropriation.

**Advertising Campaign** - Planning an Advertising Campaign - Criteria for Choice - Evaluation of Advertising Campaign - Agency Client Relations - Preparation of The Campaign.

Unit 3	:Sales Management and Management of Sales Force:	12 Hours
Objectives of Sale	s Management - Exchange Process - Interdependence of Sales and	d Distribution - Key

Decision Areas in Sales Management - Sales Management Cycle - Sales manager – Responsibilities of a Sales Manager – types of sales manager – Essential qualities of an efficient Sales manager.

Management of Sales Force – Setting the sales objectives – Recruitment and Selection – Training of Sales

Force – Sales Force compensation – Sales Force motivation – Sales Force Control.





Unit 4	:Sales Budgeting, Control and Sales Personnel Performance	12Hours		
	Purpose of Sales Budget - Methods of Sales Budgeting - Preparation o			
Sales Control (Purpose of Sales Control - Sales Control System - Methods of Sales Control) - Sales Analysis				
(Marketing Cost Analysis - Sales Management Audit) - Sales Quotas (Purpose - Controlling Sales Person's				
	Activities) - Types of Sales Quotas (Sales Volume Quotas - Methods of Setting Sales Volume Quotas) -			
	Quotas - Administration of Quota System - Sales Territories - Deve eria for Territory Formation - Purpose of Sales Territories.	noping territories -		
	erformance - Needs and Objectives - Parameters Used to Monitor Sal	les Force - Contents		
Setting Performance				
Pedagogy	The following methods and forms of study are used in the course:			
a caagag,		nts based on reading		
	and understanding in Advertising and Sales Management)			
	<ul> <li>Self-study on reading reference books in Advertising and S</li> </ul>			
		Control and Sales		
		of advanced areas		
	·	or duvunced dreas		
Poforonco/Pondings	·	vid Aakar: 5 <sup>th</sup>		
Reference/Redutings		id Adkai, 5		
		Sethia;9 <sup>th</sup> Edition;		
	Himalayan Publishing House; 2018.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	3. Advertising and Promotion: An Integrated Marketing Commu	nications		
	Perspective; Belch. George and Michael Belch; 11th Edition; M	cGraw Hill		
		1		
		walla; 9"Edition;		
	The state of the s	anton and Gregory		
		amon una eregery		
	7. Personal Selling and Sales Management; R. Krishnamoorthy;	; 1 <sup>st</sup> Edition;		
	Himalayan Publishing House; 2015.			
		ng House; 7 <sup>th</sup>		
		I ID 5th		
		:hard K.; 5"		
		W Cundiff		
	· · · · · · · · · · · · · · · · · · ·	vv. Condin,		
		n; 2017.		
Course Outcome	Upon Completion of the course the students will be able to:			
	CO1: Understand the concept of Advertising and Media Planning.			
	<b>CO2:</b> Discuss Creativity in Advertising, Copy Writing and Advertising	Campaigns.		
	CO3:Develop skills and understanding of Sales Management, Mana	gement of Sales		
	Force, Sales Budgeting, Sales Control and Sales Personnel Performan	ice.		
of Sales Reports - Ba - Distribution of Acc. Setting Performance Pedagogy  Reference/Readings	sic Sales Reports and their Analysis (Weekly Sales Report Format- Regounts by Size) - Performance Appraisal and Evaluation - Issues in Sales Standards.  The following methods and forms of study are used in the course:  • Lectures, Case Studies and Selfstudy (doing home assignmen and understanding in Advertising and Sales Management)  • Self-study on reading reference books in Advertising and S area to understand the importance of Advertising, Media, Crampaigns, Sales Force Management, Budgeting, Sales O Personnel Performance.  • In addition to the lectures, review sessions with self -learning in the course with latest developments.  1. Advertising Management; Rajeev Batra, John Myers and Dave Edition; Pearson Education; 2002.  2. Advertising: An Introduction Text; S. A. Chunawalla and K.C. Himalayan Publishing House; 2018.  3. Advertising and Promotion: An Integrated Marketing Commune Perspective; Belch. George and Michael Belch; 11th Edition; M. Education; 2018.  4. Advertising: Planning and Decision Making, Taxmann; Kavita 5. Advertising, Sales and Promotion Management; S. A. Chunamalishing House; 2020.  6. Management of a Sales Force; Spiro, Rosann, William J. Stata, Rich; 11th Edition; McGraw Hill Education; 2003.  7. Personal Selling and Sales Management; R. Krishnamoorthy; Himalayan Publishing House; 2015.  8. Sales Management, S. A. Chunawalla, Himalayan Publishing Edition; Pianson Education; 2007.  10. Sales and Distribution Management; Richard R. Still, Edward Norman  A. P. Govoni and Sandeep Puri; 6th Edition; Pearson Education Upon Completion of the course the students will be able to:  CO1: Understand the concept of Advertising and Media Planning.  CO2:Discuss Creativity in Advertising, Copy Writing and Advertising CO3:Develop skills and understanding of Sales Management, Mana	ional Sales Analysis esman's Valuation of Sales Management eativity, Advertising Control and Sale of advanced areas and Aakar; 5th Sethia; 9th Edition; anications and Gregory (1st Edition; anton and Gregory (1st Edition; anton Sale Edition) and Gregory (1st Edition) and Gregory (2st Edition) and Gregory		



#### Online Resources

#### Websites:

https://ebooks.lpude.in/management/bba/term\_4/DMGT205\_SALES\_MANAGEMENT.pd f

https://ebooks.lpude.in/commerce/mcom/term\_2/DCOM405\_DMGT408\_MARKETING\_MANAG\_EMENT\_DMGT203\_ESSENTIALS\_OF\_MARKETING.pdf

https://ebooks.lpude.in/management/mba/term\_3/DMGT507\_SALES\_AND\_PROMOTIONS\_MA\_NAGEMENT.pdf

http://www.ddegjust.ac.in/studymaterial/mba/mm-308.pdf

http://cloudportal.sathyabama.ac.in/coursematerial\_staging/uploads/SBAA7010

.pdf http://egyankosh.ac.in/handle/123456789/38388

http://egyankosh.ac.in/handle/123456789/15404

http://egyankosh.ac.in/handle/123456789/38409

https://nptel.ac.in/courses/110/105/110105122/

http://egyankosh.ac.in/handle/123456789/38407

http://epgp.inflibnet.ac.in/Home

#### **Online E-Books Links:**

1. Advertising and Promotion by Chris Hackley https://www.pdfdrive.com/advertising-advertising-and-promotion-communicating-brands e33486240.html

- 2. Advertising Management Theory and Practice by Kyle Hill https://www.pdfdrive.com/advertising-management-theory-and-practice-e53503768.html
- 3. Consumer Behavior and Advertising Management by Matin A. Khan https://www.pdfdrive.com/consumer-behavior-and-advertising-management-e156849603.html
- 4. Selling and Sales Management by David Jobber and Geoffrey Lancasterhttps://www.pdfdrive.com/selling-and-sales-management-8th-e11572.html
- 5. Sales Management: With Personal Selling and Salesmanship by S. A. Chunawalla https://www.pdfdrive.com/sales-management-with-personal-selling-and-salesmanship e54054630.html
- 6. Sales Management (Marketing Series: Practitioner) by CHRIS NOONAN https://www.pdfdrive.com/sales-management-marketing-series-practitionerel59854171.html
- 7. Sales Force Management: Leadership, Innovation, Technology by Mark W. Johnston & Greg

W. Marshall

https://www.pdfdrive.com/sales-force-management-leadership-innovation-technology-12th edition-e158203760.html



Programme: M. Com Course Code: COO341

Course Title: Consumer Behaviour and Marketing Research

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :  Description of the	In the present globalised business world, technology is playing when it comes to marketing because now a days from anywher can complete the purchasing decision making process. How and consumer behaviour gets affected by the information technology matter. Understanding the consumer behaviour provides valual marketers for developing appropriate strategy for improving customers and also increasing the market share for the firm. Consumers and also increasing the market share for the firm. Consumers and also increasing the market share for the firm. Consumer the firm to clearly understand various factors influencing consumer and in what way technology influences the decision making process are the level of satisfaction of consumers.  An overview of the role of consumer in marketing is provided	re the customers I in what way the ogy is a serious ole insights to the the value to the arrying out rative data, entails umer behaviour, and also assessing
Course :	followed by introduction to marketing research with an aim of students to learn the detailed process of successfully carrying our research. The differences between qualitative and quantitative over view of how to select and carryout relevant marketing specific circumstances. Various applications of marketing research the end using research works carried out in various areas.	of making the out marketing research gives an research under
Objectives of the Course :	This paper provides students with a basic information w.r.t (1) "Customers ARE the Business", (2) how and in what way succes research can be carried out for assessing consumer behaviour, decision is made about selecting qualitative or quant methodology, and finally (4) various applications of marketing research assess of consumer behaviour in the business world.	sful marketing (3) on what basis itative research
	Course Content	
Unit 1	: Role of Consumer in Marketing	10 Hours
	ner Orientation – Customer Focused Marketing – Diversity in Mar	
Factors	3	
	ehaviour – Perception – Buyer Behaviour – Who is a Consumer (	user, payer,
buyer)		ь
	Consumer Buying – Significance of Segmentation, Targeting and	
Unit 2	: Introduction to Marketing Research	10 Hours
_	Vs Market Research – The Need for and Role of Marketing R keting Research (Problem identification Vs Problem solving) – Marketing Research (Problem identification Vs Problem solving)	
	e .	_
Process [Problem or Opportunity Identification, Exploratory Research, Research Questions / Objectives / Hypothesis development, Conclusive Research, Result].		
Unit 3	: Qualitative and Quantitative Marketing Research	10 Hours
Data-based marketing decisions – Qualitative vs. Quantitative – Traditional way of understanding the consumer – New approach to understanding consumer – The Qualitative Research Techniques (Focus Groups, Indepth Discussion / Interview, Tele-depth Interviews, Online Forums, Mystery / Sensitized Shopping, Observations) – The Quantitative Research Techniques (Direct Measurement, Self-compilation, Interviewing, Telephone Interviews, Online Interviews, Postal Interviews) – Timelines of Research Activity (time frame assigned to each stages in research).		



Unit 4	: Applications of Marketing Research	18 Hours
Who the customers are [Demographic Profiling – Chi-Square Testing] – What influences the customers [Data Reduction and confirmation – EFA, CFA, and SEM] – How technology influences consumer behaviour [Various Theories, special emphasis on UTAUT Model]– Are the customers happy [assessing level of satisfaction – IPA Analysis]		
Pedagogy	The following methods and forms of study are used in the cours Lectures, Case Studies and Self-study (doing home assignments readingresearch papers in the area of Consumer Behaviour and Research).	based on
Reference/Readings	<ol> <li>Ghai P K &amp; Singh G, Consumer Behaviour – A Practi Himalaya, 2017.</li> <li>Noel, H, Consumer Behavioir, AVA Publishing (UK) Ltd. 2020</li> <li>Nair, Suja, Consumer Behaviour – Text and Cases, Himalayo</li> <li>Naragunkar, R, Marketing Research – texts and Cases, Tata 2017.</li> </ol>	0. a, 2017. McGraw-Hill,
	<ol><li>Hauge, P, A practical Guide to Market Research, Grosvenor PublishingLtd, 2010.</li></ol>	r House
Course Outcome	Upon Completion of the course the students will be able to:  CO1: Understand the role and importance of carrying out succe research for assessing various facets of consumer behaviour.  CO2: Understand, identify and also to apply appropriate quantitative marketing research techniques depending or problems.  CO3: Understand and interpret results of marketing research problems the customers are, what factors influences the customers, influences customer behaviour and also the level of customer seconds.	qualitative and not the research roblems w.r.t who how technology atisfaction.
Online Resources	https://www.tutorialspoint.com/consumer_behavior/online_cust tm https://study.sagepub.com/sethnaandblythe4e https://en.wikipedia.org/wiki/Consumer_behaviour https://en.wikipedia.org/wiki/Marketing_research	tomer behavior.h

Programme: M.Com. Course Code: **COO345** 

Course Title: Basic Econometrics

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: Econometrics as a discipline provides tremendous opportunity for	
	understanding observed phenomena and relationships in the domain of social sciences. While the discipline of econometrics offers simple to very complex models for examining these relationships, a course is basic econometrics is	
	needed to create foundation for grasping these advanced techniques and developing models that are able to explain more complex behaviour of economic variables. Basic econometrics course serves as the preliminary step in understanding econometric tools and modelling procedures.	



D		
Description of	:Basic econometrics course is designed to provide knowledge of fundamental concepts in econometrics and familiarise learners with basic econometric tool	
theCourse	·	
	The course details on regression methodology of modelling inclu	
	assumptions and diagnostics. It further includes topics in econor	•
	ofcross-section data with particular focus on dummy variabl	es and basic
	time	
01: " (	series econometric models for forecasting.	
Objectives of	: (i) To provide foundational knowledge of regression analysis a	
theCourse	skillsin applying regression models to data. (ii) To provide knowle	_
	of diagnostic testing with respect to regression models. (iii) To er	
	master basic econometric techniques for analysis of cross-sectio	• •
	enable learners acquire skills in basic time series analysis and for	ecasting using
	econometric and event study methodology.	
Unit 1	:Introduction to Econometric Methodology and	10
	Regression	Hours
Economotrics me	eaning, and significance of econometrics in business	decisions -
	nometric analysis – Nature and sources of data for economet	
0,	•	-
-	a for analysis - Introduction to classical linear regressi	
	M — Specification and estimation of bivariate and multiple	_
	s testing and statistical inference – Properties of least squar	
	el diagnostics using goodness of fit statistics– Regression to	
	ation – Regression vs correlation – Reporting the results o	regression
analysis.		
Unit 2	: Econometric Modeling and Diagnostic Testing	16 Hours
Selection of model vo	riables – Selection of functional form of regression – Model se	
	nodelling - Autocorrelation, Heteroscedasticity, Multicollinearity -	
_	or detection and remedial measures – Model misspecification er	
consequences and	·	,, ,
•	on errors – Errors of measurement and relevant consequences.	
	: Econometric Analysis of Cross-Section Data	10
	•	Hours
	Data considerations and preparation, Sources of cross-sectional	data – Cross-
section		. –
data models - Dummy variables: Nature, ANOVA & ANCOVA Models - Cautions in the use of Dummy		
Variable – Interaction Effect using Dummy Variable – Applications of Dummy Variables - Seasonal		
		•
	eakpoint analysis using dummy variables.	es - Seasonal
Unit 4		•
Unit 4	eakpoint analysis using dummy variables.	12 Hours
Unit 4  Time series concepts	eakpoint analysis using dummy variables.  : Econometric Analysis of Time Series Data	12 Hours narity in time
Unit 4  Time series concepts series, ACF and PACF	eakpoint analysis using dummy variables.  : Econometric Analysis of Time Series Data  - Stationarity in time series: Concept, Significance, Tests of statio functions, Unit root tests, Transforming nonstationary time series.	12 Hours narity in time – Econometric
Unit 4  Time series concepts series, ACF and PACF modelling and foreca	eakpoint analysis using dummy variables.  : Econometric Analysis of Time Series Data  - Stationarity in time series: Concept, Significance, Tests of station	12 Hours Inarity in time Econometric



Pedagogy	: lectures/ case analysis/assignments/class room interaction/lab
Reference/Readings	<ol> <li>Asteriou Dimitrious,(2006), Applied Econometrics, Palgrave Macmillan, New York</li> <li>Cameroon Samuel (2005), Econometrics, McGraw Hill, New York.</li> <li>Davidson, J. (2000) Econometric Theory, Blackwell, USA</li> <li>Goldberger, A.S. (2000) Introductory Econometrics, Harvard UniversityPress, Cambridge.</li> <li>Greene, W. (2004) Econometric Analysis, Prentice Hall, New York.</li> <li>Gujarati, D. (2004) Basic Econometrics, McGraw Hill, New Delhi.</li> <li>Hayashi, F (2000), Econometrics, Princeton University Press, Princeton.</li> <li>Pattreson, Kerry (2000) An Introduction to Applied Econometric: TimeSeries Approach, Palgrave Macmillan, New York</li> <li>Ramanathan Ramu (2002), Introductory Econometrics with applications, Thomson South Western, Singapore</li> <li>Wooldridge (2006), Introductory Econometrics, Thomson-SouthWestern, Singapore.</li> </ol>
Course Outcome	Upon completion of the course learners will be able to:  CO1. Apply methodology of regression analysis in developing modelsfor data in social sciences.  CO2. Perform diagnostic tests on regression models and improvise theirmodels.  CO3. Demonstrate application of dummy variables for varied purposes in the context of cross-section data.  CO4. Develop basic time series models for forecasting using ARIMAstructure.  CO5. Apply event study methodology on time series data for researchand analytical purposes.
Online Resources	https://www.youtube.com/user/econometricsacademy https://www.youtube.com/user/patobi1 https://sites.google.com/site/econometricsacademy/home https://www.economicsnetwork.ac.uk/teaching/Online%20Text%20and%20Notes/Econometrics https://www.ssc.wisc.edu/~bhansen/econometrics/Econometrics.pdf

Programme: M.Com Course Code: COO347

Course Title: Entrepreneurship Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :	Entrepreneurship is important, as it has the ability to improve standards of
	livingand create wealth, not only for the entrepreneurs but also for related
	businesses. Entrepreneurs also help drive change with innovation, where new
	and improved
	products enable new markets to be developed.



Description of the Course :	The course will inspire students and help them imbibe an entrepreneurial mind- set. The students will learn what entrepreneurship is and how it has impacted the world and their country. They will be introduced to key traits and the DNA of an entrepreneur, and be given an opportunity to assess their own strengths and identify gaps that need to be addressed to become a successful entrepreneur.
Objectives of the Course :	At the completion of this course, students should be able to:  1. The objective of this course is to develop and strengthen entrepreneurial quality and motivation amongst the students.  2. To motivate the entrepreneurial instinct and to develop necessary knowledge and skills among the students.

#### Cours

#### Unit 1 : Entrepreneur & Entrepreneurship 12

Meaning and Importance, Evolution of term 'Entrepreneurship', Factors influencing entrepreneurship', Characteristics of an entrepreneur, Types of entrepreneurs, New generations of entrepreneurship viz. social entrepreneurship, Entrepreneurship, Health entrepreneurship, Tourism entrepreneurship, Women entrepreneurship etc., Barriers to entrepreneurship.

#### Unit 2 : Business Planning Process: 12

Meaning of business plan - Business plan process - Advantages of business planning - Marketing plan -

Production/operations plan - Organization plan - Financial plan - Final Project Report with Feasibility Study - preparing a model project report for starting a new venture.

#### Unit 3 : Organization Assistance 12

Assistance to an entrepreneur, New Ventures, Industrial Park (Meaning, features, & examples), Special Economic Zone (Meaning, features & examples), Financial assistance by different agencies, MSME Act Small Scale Industries, Carry on Business (COB) license, Environmental Clearance, National Small Industries Corporation (NSIC), Financial assistance to MSME, Modernization assistance to small scale

unit, The Small Industries Development Bank of India(SIDBI), The State Small Industries Development Corporation(SSIDC).



Reference /Readings	assignment or a combination of some of these. The sessions shall be interactive to enable peer group learning.  1. David holt Entrepreneurship, New Venture Creation, Prentice Hall India. 2. S.S. Khanka, Entrepreneurial Development S.Chand& Company Ltd. NewDelhi	
	<ul><li>3. Peter F. Drucker , Innovation and Entrepreneurship</li><li>4. Vasant Desai, Dynamics of Entrepreneurship Development ,Himalaya Publication house</li></ul>	
Course Outcome	Upon completion of the curse the students will be able to: CO1: Develop awareness about entrepreneurship and successful entrepreneurs.CO2: Develop an entrepreneurial mind-set by learning key skills such as design, personal selling, and communication. CO3: Understand the DNA of an entrepreneur and assess their strengths andweaknesses from an entrepreneurial perspective.	
Online Resources	https://old.mu.ac.in/wp-content/uploads/2014/04/Management-PAPER-V-ENTREPRENEURSHIP-Management-final-book.pdf     https://news.gcase.org/2011/10/24/whatis-entrepreneurial-management/     https://www.gopalancolleges.com/gcem/course-material/ece/course-plan/sem-V/management-and-entrepreneurship-10AL51.pdf	

#### Semester IV (Accounting and Finance) Syllabus

Programme: M.Com. Course Code: **COO430** 

Course Title: Security Analysis & Portfolio Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: Security analysis is about valuing the assets, debt, warrants, and equity of
	companies from the perspective of outside investors using publicly available
	information. Also, building a successful investment plan require a fundamenta
	change in the way we think about investing. The purpose of this course is to
	provide analytical skills for better analysis of securities and management
	of
	portfolios.
Description of the	: The course outlines the topics such as Analysis of Risk & Return, Valuation
Course	and Analysis of Equity & Debt, Portfolio Analysis & Selection, and Portfolio
	Performance Evaluation & Revision, which are essential components for
	investment and trading in financial markets.
Objectives of the	: The following are the main objectives of the course -
Course	1. To enable students to understand the analysis of Return and Risk of
	Securities.
	2. To enable students to analyse the Equity and Debt of companies.
	3. To enable students to analyse and select a Portfolio.
	4. To enable students to evaluate Portfolio performance and revise the portfolios.



Course Content		
Unit 1	: Introduction to Security Analysis	12 Hours

Risk and Return Analysis - Security return and risk - Systematic and Unsystematic Risk - Sources of Risk - Measurement of Risk and Return- Risk and Return analysis (Including problems) - Fundamental Analysis: Meaning - Objectives - Economy Analysis - Economic Forecasting - Forecasting Techniques - Industry Analysis - Industry Life Cycle - Company Analysis - Operating Analysis - Management Analysis - Financial Analysis - Technical Analysis: Meaning - Assumption of Technical Analysis - Dow Theory - Trends and Trend Reversal - Oscillators - Relative Strength Index - Charting - Types of Price Charts - Price Patterns - Other Technical Indicators

## Unit 2 : Equity and Debt Valuation and Analysis 12 Hours

Valuation of Equity: Share valuation Model – Dividend Discount Model - One Year Holding Period — Multiple Year Holding Period – Constant Growth Model – Multiple Growth Model – Multiplier Approach to Share Valuation (Including problems) - Valuation of Debt: Issuers of debt securities - Features of debt securities - Types of bonds - Current Yield - Discounted cash flow approach - Yield to maturity - Relationship between bond price and its yield to maturity - Yield Curve (Including problems)

## Unit 3 : Portfolio Analysis and Selection 12 Hours

Meaning of portfolio management – Portfolio Management Process - Objectives of Portfolio 

Traditional and Modern Portfolio Theories - Feasible Set of Portfolios – Efficient Frontier – Optimal

Portfolios – Corner Portfolios - Return on Portfolio – Risk on Portfolio – Diversification of Portfolio - Efficient Frontier – Minimum Variance Analysis - Portfolio theory - Markowitz Model - Sharpe's single index model - Efficient frontier – Capital Asset Pricing Mode I - Arbitrage Pricing Theory (Including problems)

Unit 4	: Portfolio Performance Evaluation and Revis	ion	12 Hours
Portfolio Performance Evaluation - Need – Meaning – Risk Adjusted Returns – Performance Evaluation			
Ratios — Sharpe's Ratio	o – Treynor's Ratio – Jenson Ratio – Portfolio Rev	vision	- Need for Revision -
Meaning – Constraints	s –Portfolio Revision strategies – Formula Plans – G	Const	ant Rupee Value Plan –
Constant Ratio Plan –	Dollar Cost Averaging. (Including problems)		

Pedagogy	: Lectures / classroom discussion / presentation / case studies / group project /
	assignment or a combination of some of these. The sessions shall be
	interactiveto enable peer group learning.



Reference/Readings	<ol> <li>Chandra, P. (2017). Investment Analysis and Portfolio Management. McGraw-Hill Education.</li> <li>Fischer, D. E. &amp; Jordan, R. J. (2016). Security Analysis and Portfolio Management, Pearson Education India.</li> <li>Graham, N., &amp; Dodd, D. L. (2009). Security Analysis (Sixth Edition). Tata McGraw-Hill Education.</li> <li>Punithavathy, P. (2013). Security Analysis and Portfolio Management (Second Edition). Vikas Publishing House.</li> <li>Ranganathan, M. (2006). Investment Analysis and Portfolio Management. Pearson Education India.</li> <li>Reilly, F. K., &amp; Brown, K. C. (2012). Analysis of Investment and Management of Portfolios. South-Western Cengage Learning.</li> </ol>	
Course Outcome	: Upon completion of this course, students will be able to: CO1: Perform Return and Risk analysis of Companies. CO2: Analyse the Equity and Debt of companies. CO3: Analyse and Select a Portfolio. CO4: Evaluate Portfolio Performance and Revise the Portfolios.	
Online Resources	e-PG Pathshala – Commerce – Security Analysis and Portfolio Managementhttps://epgp.inflibnet.ac.in/Home/ViewSubject?catid=6 ICAI – Security Analysis https://resource.cdn.icai.org/57041bos46238cp3.pdf ICAI – Portfolio Management https://resource.cdn.icai.org/57043bos46238cp5.pdf ICSI – Financial and Strategic Management https://www.icsi.edu/media/webmodules/Final_FSM_Book_DecSession.pdf	

Programme: M.Com Course Code: **COO431** 

Course Title: Treasury and Foreign Exchange Management

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	· The Committee on Capital Market and Investors Protection conducts Certificate	
Need of the Course	: The Committee on Capital Market and Investors Protection conducts Certificate Course on Forex and Treasury Management (FXTM) for professional development of the members in this field. This course covers foreign exchange market, money market, bond market operations and related financial products. It therefore analyses the international finance environment within which banks, other intermediaries and companies operate and how it affects their operations in	
	treasury	
Description of the	,	
Course	treasury	
	management and understand the intellectual foundations of global financial	
	markets, instruments and products, as also their use in managing financial	
	risks.	



Objectives of the Course : The object of the study is enable the students understand  1. Objectives of Treasury Management  2. Function and scope of Treasury Management			
	Course Content		
Unit 1	: Introduction to Treasury Management	12 Hours	
between	, Significance, Functions and Scope of Treasury Management, Re		
Treasury Manageme	nt and Financial Management, Present Status of Treasury Manag	gement in India.	
Onii 2	: Treasury Organization	Hours	
Regulation, Supervis	Officer Tools of Treasury Management; Internal Treasury, Controls; Liquidity Management, Regulation, Supervision and Control of Treasury Operations, Implications of Treasury on International, Treasury Operations in Banking.		
J.III J	: Introduction to Forex Management	12 Hours	
Forex Management, Forex	of Forex Management, Scope of Forex Management, Sign Manager and his Skills, Foreign Exchange Market and its Struc gn Exchange Market in India, Participant in Forex Market. :Foreign Exchange Exposure Management	ture,	
		Hours	
Foreign Exchange Rates and its Determination, Exchange Rate Quotes; Types of Exchange Rates; ForexTrading; Currency Futures and Options, Foreign Exchange Risk Exposures and their Management; Exchange Rate Forecasting; Risk in Foreign Exchange Business  Pedagogy  : The following methods and forms of study are used in the course  •Lectures/ classroom discussion/ presentation/case study/ group project/ assignment or a combination of some of these. The sessions shall be interactive to enable peer group learning.		urse group project/	
Reference/Readings	<ol> <li>Bharati Pathak, Indian Financial System,</li> <li>Dr. P. K. Srivastava, Banking theory and Practice, Hin Publishing House.</li> <li>Dudley Luckett, Money and Banking, McGraw Hill.</li> <li>Gerald Hatler, Bank Investments and Funds Manageme</li> <li>M. Y. Khan, Indian Financial System, Tata McGraw Hill.</li> <li>Principles of Banking, Indian Institute of Banking Finance, Macmillan.</li> <li>Srivastava, Divya Nigam, Management of Indian Final Institutions, Himalaya Publishing House.</li> <li>Stigum, Managing Bank Assets and Liabilities, Dow-Jone</li> <li>Vasant Desai, Banks and institutional management, H PublishingHouse.</li> <li>Vasant Joshi, Vinay Joshi, Managing Indian Banks- Ch Ahead", Response Books.</li> </ol>	nt, Macmillan g and ancial es Irwin. imalaya	



Course Outcome	: After the completion of the course the students will be able to:  CO1:To have a contextual appreciation of the changes taking place in the globa financial market, the issues facing the corporate financial manager, the development of academic theory and of practice in explaining and managing the financial risk which these changes bring.  CO2:Understand and conquer the complexities of FX and treasury management CO3:Be able to solve integrated and practical treasury problem and Identify andevaluate exchange rate risks facing domestic and multinational companies.
Online Resources	<ol> <li>https://kb.icai.org/pdfs/PDFFile5b27884a1fc143.87311237.pdf</li> <li>https://www.icsi.edu/media/webmodules/publications/FTFM_Final.pdf</li> <li>http://kb.icai.org/pdfs/PDFFile5b28c9fa2b0ee6.35744547.pdf</li> </ol>

Programme: M.Com Course Code: COO433

Course Title: Commodity Derivatives

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :	Commodity Derivative segment is one of the sectors in Indian economy where demand for manpower is outpacing supply. Financial Institution, NBFCs, Intermediary homes and bankers have started showing interest in the commodity market and have started playing a prominent role. However, these institutions are facing shortage of personnel trained in commodityfutures. This diploma course will give necessary knowledge in	
	commodity	
D : 1: (1)	derivatives.	
Description of the	This course is designed to enable to enable the students to understand about	
Course :	the	
	Structure of commodity Markets in India, Pricing Mechanism of Commodity	
	Futures, various Commodity Derivatives Products and Strategies and,	
	Trading, Clearing and Settlement.	
Objectives of	At the completion of this course, students should be able to:	
theCourse :	have a workable knowledge of the forces that drive commodity markets	
	apply economic analysis and critical thinking to evaluate real- worldproblems in commodity marketing	
	3. discuss and support their opinions using economic principles and data	
	appreciate the importance and complexity of economic analysis in commodity markets	
	5. realize that economic tools are useful to organize their thoughts when	
	analysing commodity markets, and not a set of facts to memorize	



	Course Content	
Unit 1	: Introduction	12 Hours
Meaning, History and	Origin, Types of Commodities Traded, Structures of Commo	dities Market
in		
	ommodities Market, Trading in Commodities in India (Cash and D	
	Investing in Commodities, Difference between Commodity Der	ivatives and
	ommodity Exchange in India.	10.11
Unit 2	: Commodity Futures and Hedging	12 Hours
Relationship between F Contract, Cost of Carry Hedging: Speculation	Futures Contract Specification, Terminologies Concept of Cutures Price and Expected Spot, Price, Basis and Basis Risk, Pricing Model, Convenience Yield.  and Arbitrage using Futures, Long Hedge – Short Hedge, Casin and Carry Arbitrage, Payoff for Futures Contract	g of Futures
Unit 3	: Commodity Options	12 Hours
Options: Options Contr	act Specifications, Terminologies, Call Option, Put Option, Differe	ence between
Futures and Options, 1 Premium, Payoff for Op	Trading of Options, Valuation of Options Contract, Factors Affection Contract.	cting Option
Unit 4	:Trading Mechanism and Clearing & Settlement	12 Hours
Trading Mechanism Me	mbership on Commodity Derivatives Exchange, Trading System in	
Clearing and Settlemen Premium/Discount, Pen Delivery, Risk Managen	for Various Commodity Derivatives Contracts at, Delivery Process, Entities Involved in the Clearing and Settleme alty for Delivery Default by the Seller, Deliveries in the Case of ment for Exchange Traded	Physical
Pedagogy	The following methods and forms of study are used in the cours	е
	<ul> <li>ICT enabled Classroom teaching/ Case study/ Practical assignment/ Interactive class room discussions, Live term</li> </ul>	
Reference/Readings	1. Chatnani, (2010), Commodity Markets, 1st edition, Tata A	ΛcGraw Hill.
	2. Commodities Market Module, Workbook from NSE	
	<ol> <li>Hirschey, (2010), Investments: Analysis and Behaviour, 1s Tata McGraw Hill.</li> </ol>	t edition,
	<ol> <li>Indian Institute of Banking &amp; Finance, (2007), Commodit Derivatives, Macmillan India Ltd.</li> </ol>	у
	<ol> <li>J. D. Hamon, Advanced Commodity trading Techniques books.</li> </ol>	, Windsor
	6. J. R. Varma, Derivatives and Risk Management, McGraw Ltd,1st edition	Hill Pvt.
	7. John C. Hull and SankarshanBasu, Options, Futures and Derivatives, Pearson 7th edition	other
	8. Kleinman, George, (2001), Commodity Futures & Options	s, 2nd
	(revised, illustrated edition), Prentice Hall.  9. NCFM Commodity Derivatives Module work book.	
	10. Nick Battley, Introduction to commodity Futures, Irwin	
	11. R. Parameshwaran, Futures and options, McGraw Hill Pvt	Itd 1st
	Edition	
	12. Stephens, John. (2001), Managing Commodity Risk, John Sons.	Wiley &



Course Outcome	Upon completion of the course the students will be able to: CO1: understand the derivatives trading in commodities and its riskmanagement CO2: understand the mechanism of commodity derivative trading
Online Resources	https://www.cfainstitute.org/en/membership/professional- development/refresher-readings/introduction-commodities-commodity- derivatives     http://www.himpub.com/documents/Chapter1473.pdf     https://www.madhyam.org.in/wpcontent/uploads/2015/04/Commodity-Guide.pdf

Programme: M. Com Course Code: COO435

Course Title: Venture Capital and Private Equity

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course :	The present globalized world, need for entrepreneurial talents are gaining prominence as it provides employment opportunities for all other growth agents for economic transformation. Those who are having the qualities of becoming entrepreneurs must know the different ways of financing the new ideas and one such financing avenues available is venture capital and private equity. The intricacies of how and in what way funding can be obtained from venture capitalists requires complete understanding of the way in which the functioning of venture capital and private equity is carried out.
Description of the Course :	This course is designed to give awareness among the students about the various innovative approaches required to meet today's unprecedented investment challenges. This course provides the historical background of origin, development, growth, evolution and present status of venture capital around the world. The legal structure provides the required understanding about how and inwhat way the new ventures can obtain funding by following the proper
	legal formalities. How the business is valued is also covered which enables theentrepreneurs to submit an acceptable and viable business plans. Different strategies followed by the venture capitalists provides an in-depth knowledge about business life cycles and also how effective exit strategies can be planned well in advance when the maturity time comes for venture capitalists to exit from the business venture.
Objectives of the Course :	This paper provides students with a basic information w.r.t (1) understand the evolution of venture capital financing over the years, (2) identify various legal structure of venture capital firms, (3) evaluate potential business ideas and prepare a successful business plan, and (4) different stages of life cycles and how venture capitalists carry out financing, including the exit strategy.



Course Content			
Unit 1	: Introduction to Private Equity	12 Hours	
Concept of PE and its characteristics – Definition –Difference between PE, VC and Hedge Funds –Nature of PE Firm – Players in the PE market – benefits of PE finance – Venture Capital – Over view to Venture Capital – definition – features - types- roles			
Unit 2	: Legal Structure	12 Hours	
	PE Fund - Legal structure and terms - Private equity investments and financing - Private equity funds and private equity firms - Investment features and considerations.		
Unit 3	: Valuation Approaches	12 Hours	
VCPE firms – Limited lie	on of Venture Capital and Private Equity – Business Cycability partnerships - Routes of VCPE investments in India Valuation approaches – risk and return – analysis of Tiplier method	a - Regulatory aspects	
Unit 4	: Strategies adopted during the Business Life Cycles	12 Hours	
Strategies – Size and p Indices – PE in India a emerging PE Market – Modes of Exits in India	erage Buyout – growth capital – mezzanine capital – c erformance and economic environment of PE global con n overview – Due Diligence – Procedure and challenge investing in developing market – past performance and s n Context and Challenges involved – IPO-Promoter Buyb trategic Investor – Stake Swap – M&As –open market – S	ntext — PEPI and Fund es — Due diligence in strategy. ack — Sale to other PE	
Pedagogy	The following methods and forms of study are used in the course  • Lectures, Case Studies and Self-study (doing home assignments basedon reading research papers in the area of venture capital financing).		
Reference/Readings	<ol> <li>Chary, T. S, Venture Capital , Delhi Macmillan India, 2005</li> <li>Venture capital, Hyderabad The ICFAI University Press, 2004.</li> <li>Pandey, I. M, Venture Capital: Indian experience, New Delhi Prentice-Hallof India Pvt.Ltd. 1996</li> <li>Verma, J. Venture Capital Finanacing in India , New Delhi Response Books 1999</li> <li>Caselli, Stefano Venture capital : A Euro-system approach , Berlin Springer, Verlag, 2004</li> <li>Vandana Panwar, Venture capital funding, Neha Publishers &amp; Distributors, 2010</li> <li>Stephen Bloomfield, Venture Capital Funding: A practical guide to raisingfinance 2nd Edition, Kogan Page Limited, 2009</li> <li>Josh Lerner, Felda Hardymon, Ann Leamon, Venture Capital, Private Equity, and the Financing of Entrepreneurship, John Wiley &amp; Sons, 2009</li> <li>Grenville Phillips, Venture Capital &amp; SME Financing: in Less Developed Countries &amp; Small Island States, Xlibris Corporation, 2010</li> </ol>		
Upon Completion of the course the students will be able to: CO1: Understand the concept of and ways of obtaining venture capital. CO2:Make calculated decision by strictly following legal formalities. CO3: Value the potential business ideas and prepare a successful business plan.CO4: Understand different strategies followed during the business life cycles. CO5: Decide about all the possible exit strategies for smooth transition.		venture capital. I formalities. successful business ring the business life	



Online Resources	https://ivca.in/ / https://nvca.org/ /
	https://en.wikipedia.org/wiki/Venture capital
	https://www.youtube.com/channel/UCmdI-Y9DGqIUzVXGZ-o1pOQ
	https://libguides.stanford.edu/venture-capital-and-private-equity
	https://medium.com/venture-evolved/resources-for-those-interested-in-
	venture- capital-and-private-equity-3964d0734273

#### Semester IV (Business Management) Syllabus

Programme: M.Com. Course Code: **COO442** 

Course Title: Industrial and Rural Marketing

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	:The industrial marketers face many distinctive marketing situation encountered in the consumer market. Further, the industrial market the back bone of the high standard of living enjoyed by consumers since theindustrial revolution at global level. Also, the growth of ruleads to increased business operations, professional activities, and can generate a lot of employment opportunities. Thus, the respective constants in the second constants of the second constants of the second constants.	et has been s in past or ural marketing services that
	course to familiarize students with the various aspectsof Industria Marketing.	l and Rural
Description of the Course	:The course outlines the topics: Introduction to Industrial Marketing, Industrial	
	Marketing Channel Management, Pricing, and Sales Promotion, Introduction toRural Marketing, and Rural Marketing Strategies	
Objectives of the	: The following are the main objectives of the course -	
Course	<ol> <li>To enable students to understand the various aspects of Industrial Marketing.</li> <li>To provide insights about Industrial Marketing Channel Management, Pricing, and Sales Promotion.</li> </ol>	
	3. To enable students to understand the various aspects of Rural	Marketing.
	4. To enable students to develop Rural Marketing Strategies.	-
Course Content		
Unit 1	: Introduction to Industrial Marketing	12
		Hours
Industrial Marketing –	Concept – Features – Functions of Industrial Marketing Executive – Type	es of Industrial

Industrial Marketing – Concept – Features – Functions of Industrial Marketing Executive – Types of Industrial Product – Industrial Customer: Buying stages – Buying Stages – Decision-making Unit – Factors Influencing Purchasing Decisions – Human Dimension – Purchasing Systems and Techniques – Planning the Market Offering

Unit 2	:Industrial Marketing Channel Management, Pricing, and	12
	Sales Promotion	Hours

Main Distribution Channels – Aspects of Contractual Arrangements – Merits and limitations of the Use of Middlemen – Factors in Channel Choice – Selling to Middlemen – Pricing Models – Pricing Objectives – Price Monitoring – Use of Probability in Pricing – Legislation and Pricing – Export Pricing – Sales Promotion – Personal Selling – COMPACT Model – Advertising – Other forms of Sales Promotion – Coordination of Promotion



Unit 3	: Introduction to Rural Marketing	12 Hours
Rural Marketing – Mea	ining — Evolution of Rural Marketing — Rural Environment — Ru	
Structure — Rural Infrastructure — Rural Marketing Mix — Evolving Rural Consumer — Evolution of Rural		
Distribution Channels – Rural Retail Environment – Emergence of Modern Retain in Rural Areas – Channel		
	s – Distribution Models in Rural Markets – Rural-centric Distribution	
Unit 4	:Rural Marketing Strategies	12 Hours
_	duct Concept – Rural Product Classification – Product Decisions an	_
	ng in Rural India – Market Entry Strategies – Product Mix Pricing Str	_
•	– Communication Strategies for Rural Markets – Challen	ges in Rural
Communication		
- Developing Effective R		
Pedagogy	: Lectures/ classroom discussion/ presentation/case study/ g	
	assignment or a combination of some of these. The sessions sha	ll be
	interactive toenable peer group learning.	
Reference/Readings	1. Havaldar, K. K. (2005). Industrial Marketing – Text and	Cases
	(Second	
	Edition). Tata McGraw-Hill Publishing Company Limited.	
	2. Kashyap, P. (2016). Rural Marketing (Third Edition). Pear	son
	EducationLimited.	T. 1
	3. Krishnamacharyulu, C. S. G. (2011). Rural Marketing –	iext and Cases
	(Second Edition). Pearson Education Limited.	
	4. Lee, D. D. (1984). Industrial Marketing Research – Techni	-
	Practices (Second Edition). Van Nostrand Reinhold Company.	
	5. McTavish, R., & Maitland, A. (1980). Industrial Marketing. The	
	MacMillan Press Ltd.	
	6. Mukerjee, H. S. (2009). Industrial Marketing. Excel Books.	
	<ol> <li>Singh, A. K., &amp; Pandey, S. (2005). Rural Marketing – India New Age International (P) Limited.</li> </ol>	in Perspective.
	8. Velayudhan, S. K. (2007). Rural Marketing – Targeting	the Non-
	urbanConsumer (Second Edition). Sage Publication Inc.	
Course Outcome	: Upon completion of this course, students will be able to:	
	CO1: Discuss various aspects of Industrial Marketing.	
	CO2:Discuss about Industrial Marketing Channel Management, I	Pricing, and
	CO3: Discuss various aspects of Rural Marketing.	
	CO4: Develop Rural Marketing Strategies.	
Online Resources	National Digital Library of India – Industrial Marketing	
Omme Resources	https://ndl.iitkgp.ac.in/result?q={%22t%22:%22search%22,%22k	<b>%22</b> :
	%22industrial%20marketing%22,%22s%22:[],%22b%22:{%22filte	
	National Digital Library of India – Rural Marketing	
	https://ndl.iitkgp.ac.in/result?q={%22t%22:%22search%22,%22k	<b>%22</b> :
	%22Rural%20marketing%22,%22s%22:[],%22b%22:{%22filters%2	
	e-PG Pathshala – Rural Marketing	
	https://www.youtube.com/watch?v=Z24sfq59R	
	<u>5U</u>	



Programme: M. Com Course Code: **COO443** 

Course Title: International Marketing

Number of Credits: 4 Effective from AY: 2020-21

Marketing

Description of the Course	strategy and branding issues, pricing and communicating decisions, negotiations with customers, International marketing research and Global E-marketing.  This course is designed to motivate the students to understand (1) Introduction to International Marketing and Global Marketing Environment (2)
	Product Strategy and Branding for International Markets (3) Pricing and CommunicationDecision for International Markets (4) Negotiating with International Customers, International Marketing Research and Global E-Marketing.
Objectives of the	To understand International Marketing and Global marketing environment.
Course	<ol> <li>To understand the Product strategy, Branding and Pricing of products.</li> <li>To acquire knowledge and understanding of International marketing research, Global E-marketing, communicating and negotiating with customers.</li> </ol>

Unit 1	: Introduction to International Marketing and Global	12
<b>3</b> 1111 1	Marketing Environment	Hours

**Introduction to International Marketing** – Introduction – Scope of International Marketing Environmental

and Cultural Dynamics of Global Markets - Main Functions in International Marketing - International Marketing vs. Domestic Marketing - Principles of International Marketing - Management Orientations (Ethnocentric, Polycentric, Regiocentric and Geocentric Orientations) - Benefits of International Marketing.

**Global Marketing Environment** – Definition –Reasons for Global Marketing Environment – Models of Environmental Analysis – PEST – SLEPT – STEEPLE - Factors within the Global Environment.

Unit 2	: Product Strategy and Branding for International Markets	12 Hours

International Products - New Product Development (Identifying New Product ideas – International New

Product Department – Testing New products in National Markets) - International Product Planning - Product Adoption vs Standardization - International Product Marketing - Factors influencing Product Adaptation in International Markets – International Product Life Cycle - Product Strategy (Importance of Product Strategy - Elements of a Product Strategy - Creating Product Strategy - Power of the Product Strategy).

**Branding Issues** – Strategic International Branding – Themes of Brand as Differentiator – Local Vs Global Brands – Strategic Advantages of Building International Brands.

Unit 3	: Pricing and Communication Decision for International Markets	12 Hours
<b>Pricing Decisions</b> - Factors affecting International Pricing Strategies - Factors affecting Pricing Decisions		
Pricing Approaches - Pricing Issues in International Marketing.		
Communication in Marketing - Steps in Developing an Effective Communication - Integrated		



Communication - 0	Global Communication Strategy - Factors Influencing Communication Decision	าร	
Advertising - Public I	Relations - Personal Selling - Sales Promotion.		
Unit 4	: Negotiating with International Customers, International 12 Hours		
	Marketing Research and Global E-Marketing		
<b>Negotiating with International Customers</b> – The Pervasive Impact of Culture on Negotiation Behaviour-Implications for Managers and Negotiators - Negotiations with Interest to Customers - Cultural Differences - Differences in Language and Non-verbal Behaviours – Differences in Values - Differences in Thinking and Decision-making Process.			
Market Characterist	<b>International Marketing Research</b> - Scope of International Marketing Research - Research of Industry, Market Characteristics and Market Trends (Buyer Behaviour Research - Product Research - Distribution Research - Promotion Research - Pricing Research).		
(Diversity of regulati	<b>Global E-Marketing</b> - Benefits of Global E-Marketing - Factors influencing the Global E-Marketing Strategy (Diversity of regulations - Infrastructure - Geographical distance - Language - User Demographics - Buyer behaviour - Payment systems).		
Pedagogy	The following methods and forms of study are used in the course		
	<ul> <li>Lectures, Case Studies and Self -study (doing home assignments based on reading and understanding different International marketing)</li> <li>Self-study on reading reference books in International marketing manageme area to understand the importance of international marketing, product decisions, pricing decisions, marketing research, communication ar negotiating with customers.</li> <li>In addition to the lectures, review sessions with self learning of advanced are in the course with latest developments.</li> </ul>	nd	
Reference/Readings	<ol> <li>Global Marketing Management; Kiefer Lee and Steve Carter; 3<sup>rd</sup> Edition; Oxford         University Press, 2012.</li> <li>International Marketing; Phillip R. Cateora, John L. Graham and Mary C. Gilly; 17th Edition; McGraw-Hill Education 2016.</li> <li>International Marketing; Michael R. Czinkota and Ilkka Ronkainen; 10th Edition; South-Western College Publishing, 2013.</li> <li>International Marketing; Dr. Shakeel Ahmad Siddiqui; Dreamtech Press, 201</li> <li>International Marketing; Vasudeva PK; 4<sup>th</sup> Edition, Excel Books, 2010.</li> <li>International Marketing and Export Management; Gerald Albaum, Edwin Duerrand Alexander Josiassen; 8<sup>th</sup> Edition; Pearson, 2016.</li> <li>International Marketing: Strategy and Theory; Sak Onkvisit and John J. Shaw;5th Edition; Routledge Publishing, 2009.</li> </ol>	1.	
Course Outcome	Upon Completion of the course the students will be able to: CO1: Evaluate the International marketing environment. CO2: Understand and learn New product development ideas, product marketingstrategies and branding issues. CO3: Realize pricing decisions, strategies and communication decisions in Internationalmarketing. CO4: Develop skills for International marketing research and negotiating with customers.		



Online Resources	Website Links:
Online Resources	
	https://www.tutorialspoint.com/advertisement_and_marketing_communications/market
	ing_comm unications_introduction.htm
	https://www.linkedin.com/pulse/difference-between-swot-pest-steep-steeple-analysis
	mohammadpourfard/
	https://www.business-to-you.com/scanning-the-environment-
	pestel-analysis/
	https://strategicmanagementinsight.com/tools/pest-pestel-
	analysis.html http://epgp.inflibnet.ac.in/Home
	https://nptel.ac.in/courses/110/104/110104068/
	http://egyankosh.ac.in/handle/123456789/3159
	http://egyankosh.ac.in/handle/123456789/3143
	http://egyankosh.ac.in/handle/123456789/15879
	http://egyankosh.ac.in/handle/123456789/17435
	https://www.youtube.com/watch?v=sP2sDw5waEU
	https://www.slideshare.net/
	Online E-Books Links:
	1. International Marketing: Analysis and Strategy By John Shaw, Sak
	Onkvisit https://www.pdfdrive.com/international-marketing-analysis-
	and-strategy-fourth edition-e18760455.html
	2. INTERNATIONAL MARKETING by Francis Cherunilam
	https://www.pdfdrive.com/international-marketing-
	e53714846.html
	3. International Marketing & Export Management by Gerald Albaum &
	Edwin Duerrhttps://www.pdfdrive.com/international-marketing-export-
	management
	e188290586.html

Programme: M.Com. Course Code: **COO446** 

**Course Title: International Trade and Environment** 

Number of Credits: 4 Effective from AY: 2020-21

Need of the Course	: The international trade between different countries is an important factor in	
	raising living standards, providing employment and enablingconsumers to enjoy a greater variety of goods. International trade has occurred since the earliest civilizations began trading, but in recent years international trade hasbecome increasingly important with a larger share of Gross Domestic Product devoted to exports and imports. The need of this course to provide insights about various aspects of International Trade and Environment which	
	are vital in today's world of Globalization.	
Description of the	: The course outlines the topics: Introduction to International Trade, Theories	
Course	of International Trade, International Business Environment, and	
	Globalization, its Challenges and Changes in International Business	
	Environment	



Objectives of the Course		
	: The following are the main objectives of the course -  1. To enable students to understand the significance of I  Trade.	nternational
	2. To provide insights about various Theories of Internati	onal Trade
	To provide overview of International Business Environment	
	4. To enable students to discuss about Globalization, its	
	and Changes in International Business Environment.	Cridiicriges,
	and changes in internal 255most 217monnioni	
	Course Content	
Unit 1	: Introduction to International Trade	14
		Hours
Introduction – Importa	nce of International Trade – Trade, Growth, and Economic Ir	nterrelatedness
-		
	naracteristics – Sectoral Structure of Trade – Causes of Internat	
	Distribution of Gains from Trade: Big versus Small Countries—T	
	International Trade Institutions and Rules – Trade Policy and I	Environmental
Regulations – Trade an		
Unit 2	: Theories of International Trade	10 Hours
Mercantilist's Version	- Absolute and Comparative Advantage – Factor Proportions	
	s Theory – Country Similarity Theory – Intra-Industry Trade – Tro	•
Intermediate	s meet, community meet, mad massify made me	
	Outsourcing – National Competitive Advantage – Terms of Trad	e
Unit 3	: International Business Environment	
Oilli O	. International bosiness Environment	14 Hours
	ation of Environmental Forces – Environmental Stakeholders	14 Hours
Introduction – Classifica		14 Hours – Geo-Political
Introduction – Classifica Scales – Model of Bu	ation of Environmental Forces – Environmental Stakeholders	14 Hours - Geo-Political Complexity –
Introduction – Classifica Scales – Model of Bu Environmental Forecast	ation of Environmental Forces – Environmental Stakeholders siness Environment – Perceptual Filters – Dynamism and	14 Hours - Geo-Political Complexity –
Introduction – Classifica Scales – Model of Bu Environmental Forecast	ation of Environmental Forces – Environmental Stakeholders siness Environment – Perceptual Filters – Dynamism and ting – Forecasting in Dynamic and Complex Environment	14 Hours - Geo-Political Complexity –
Introduction – Classifica Scales – Model of Bu Environmental Forecast Techniques – Impact An	ation of Environmental Forces – Environmental Stakeholders siness Environment – Perceptual Filters – Dynamism and ting – Forecasting in Dynamic and Complex Environment alysis – Environmental Analysis and Strategic Process	14 Hours - Geo-Political Complexity – - Forecasting
Introduction – Classifico Scales – Model of Bu Environmental Forecast Techniques – Impact An Unit 4 Globalization – Consec	ation of Environmental Forces — Environmental Stakeholders siness Environment — Perceptual Filters — Dynamism and ring — Forecasting in Dynamic and Complex Environmentalysis — Environmental Analysis and Strategic Process  : Globalization, Challenges and Changes	14 Hours  - Geo-Political Complexity –  - Forecasting  10 Hours
Introduction – Classifico Scales – Model of Bu Environmental Forecast Techniques – Impact An Unit 4 Globalization – Consec	ation of Environmental Forces — Environmental Stakeholders siness Environment — Perceptual Filters — Dynamism and ting — Forecasting in Dynamic and Complex Environmental alysis — Environmental Analysis and Strategic Process  : Globalization, Challenges and Changes quences of Globalization — Changes in International Busines	14 Hours  - Geo-Political Complexity –  - Forecasting  10 Hours
Introduction – Classification – Classification – Classification – Classification – Consequence – Impact Andread – Consequence – Nature of Groups – Implications	ation of Environmental Forces — Environmental Stakeholders siness Environment — Perceptual Filters — Dynamism and ting — Forecasting in Dynamic and Complex Environmental alysis — Environmental Analysis and Strategic Process  : Globalization, Challenges and Changes quences of Globalization — Changes in International Busines	14 Hours - Geo-Political Complexity – - Forecasting  10 Hours s July and
Introduction – Classification – Classification – Classification – Classification – Consequence – Impact Andread – Consequence – Nature of Groups – Implications	ation of Environmental Forces — Environmental Stakeholders siness Environment — Perceptual Filters — Dynamism and ring — Forecasting in Dynamic and Complex Environment alysis — Environmental Analysis and Strategic Process  : Globalization, Challenges and Changes quences of Globalization — Changes in International Business furthernational Business Environment — Implications for Individual	14 Hours - Geo-Political Complexity – - Forecasting  10 Hours s July and
Introduction – Classification – Classification – Classification – Classification – Consequence – Impact Andread – Consequence – Nature of Groups – Implications	ation of Environmental Forces — Environmental Stakeholders siness Environment — Perceptual Filters — Dynamism and ring — Forecasting in Dynamic and Complex Environment alysis — Environmental Analysis and Strategic Process  : Globalization, Challenges and Changes quences of Globalization — Changes in International Business furthernational Business Environment — Implications for Individual	14 Hours - Geo-Political Complexity – - Forecasting  10 Hours s uals and
Introduction – Classification – Classification – Classification – Consect – Impact Andrews – Impact Andrews – Impact Andrews – Impact – Consect – Impact – I	ation of Environmental Forces – Environmental Stakeholders siness Environment – Perceptual Filters – Dynamism and ring – Forecasting in Dynamic and Complex Environment alysis – Environmental Analysis and Strategic Process  : Globalization, Challenges and Changes quences of Globalization – Changes in International Business f International Business Environment – Implications for Individualications for Governments – Changing Scope of Public Sector – I	14 Hours - Geo-Political Complexity – - Forecasting  10 Hours s July and



Reference/Readings	<ol> <li>Bardhan, P. (2003). International Trade, Growth, and Development. Blackwell Publishing Limited.</li> <li>Brooks, I., Weatherston, J., &amp; Wilkinson, G. (2011). The International Business Environment — Challenges and Changes (Second Edition). Pearson Education Limited.</li> <li>Choi, E. K., &amp; Harrigan, J. (2003). Handbook of International Trade. Blackwell Publishing Limited.</li> <li>Markusen, J. R., Melvin, J. R., Kaemfer, W. H., &amp; Maskus, K. E. (1995). International Trade — Theory and Evidence. McGraw-Hill, Inc.</li> <li>Schaffer, R., Agusti, F., &amp; Dhooge, L. J. (2014). International Business Law and its Environment (Ninth Edition). Cengage Learning.</li> <li>Sharan, V. (2011). International Business — Concept, Environment and Strategy (Third Edition). Pearson Education Limited.</li> </ol>
Course Outcome	: Upon completion of this course, students will be able to: CO1: Discuss the significance of International Trade CO2: Apply various Theories of International Trade CO3: Discuss various aspects of International Business Environment CO4: Analyse the Consequences of Globalization and Changes inInternational Business Environment
Online Resources	<ul> <li>e-PG Pathshala – Commerce – Business Environment https://epgp.inflibnet.ac.in/Home/ViewSubject?c atid=6</li> <li>e-PG Pathshala – Management – Business Environment https://epgp.inflibnet.ac.in/Home/ViewSubject?c atid=23</li> <li>National Digital Library of India https://ndl.iitkgp.ac.in/result?q={%22t%22:%22search%22,% 22k%22: %22International%20trade%20and%20environment%22,%22s%22:[] %22b%22:{%22filters%22:[]}}</li> </ul>



Programme: M. Com Course Code: **COO449** 

Course Title: **Organisational Behaviour** Number of Credits: 4

Effective from AY: 2020-21

Need of the Course	The course helps the students to study the complex nature of h	numan being:
	in organizations by identifying causes and effects of that behaviour important to study organizational behaviour because it punderstanding of why people behave in certain manner in orga OB helps in predicting and controlling human behaviour. Hence is designed to facilitate understanding of the individual behaviour behaviour at the work place.	rovides an anizations. e the course
Description of the	This course covers all essential topics that will enhance th	e knowledge
Course	of students in "Organizational Behaviour". It covers topics related to the organizational multidiscipline which provides an understanding of individual behavior, Various types of Groups operating in an organization, Power and Organizational Politics, Conflict Management Causes, Effects and Management of conflict at different levels of conflict and change management, Stress Management and Counseling.	
Objectives of the	The course is designed to bring an understanding	among the
Course	students about the behaviour of individual and group in an organ	
	<ul> <li>It also provides ways to deal with the different levels of manage it. In this competitive world where there is a hu among the individuals, the understanding of one's own others can helpto gain the advantage.</li> <li>Human behaviour is unpredictable in nature so unders causes and effects of the behaviour is important area the who interacts in the community and society</li> </ul>	conflict and ge race self and standing of
	Course Content	
Unit 1	: Organizational Behaviour – Understanding Self.	12 Hours
Organisational Behaviour – Organisational Multidiscipline – Different Model of Men (Economic, Social, Organization, Self-Actualization, Complex, Impulsive and Compulsive) - Individual Behaviour isstudied through – Perception – Personality – Values – Attitudes – Motivation – Learning.		
Unit 2	: Conflict Management and Stress Management.	12 Hours
<ul><li>Traditional and Curre</li><li>Functional and D</li></ul>	nt – Define Conflict – Conflict and Competition – Changing Viewent views of Conflict – Nature of Conflict – Levels of Conflict – Source ysfunctional Conflict – Effects of Conflict – A Model of Conflict sonal Orientation – Facilitating Smooth Relations.	es of Conflict
Stress Management	– Concept – Extreme Products of Stress – Causes and Symptoms	s of Stress –



Related Causes of Stress – Frustration – Stress and Job Performance – Stress and Employee Health – Stress Vulnerability – Approaches to Stress Management.

Unit 3	: Group Behaviour and Power and Organisational	12 Hours
Unii 3	: Group Benaviour and Power and Organisational	I Z HOUIS
	_ *	
	Politics	

**Group Behaviour** – Group Dynamics – Definition – Properties of Group – Types of Groups – Formal and Informal Groups – Comparison between Formal and Informal Organisation – Nature and Effect of Informal Groups – Benefits of Informal Groups – Formation of Informal Leader – Identifying and Rewarding Informal Leaders – Key Roles of Informal Leader – Difference between Task L eadership Roles and Social Leadership Roles – Multiple Informal Leaders.

**Power and Organisational Politics** – Meaning of Power – Dependency in Power Relationship Sources of Power – Legitimate – Reward – Coercive – Expert – Referent – Organisational Politics – Influenceand Political Power.

#### Unit 4 : Counselling and Change Management. 12 Hours

**Counselling** – Meaning – Characteristics of Counselling – Managers Counselling role – Need for

Counselling – Types of Counselling – Directive – Non-Directive – Participative – A Contingent view.

**Change Management** –Nature of Change – Responses to Change – Cost and Benefits of Change – Resistance to Change – Nature and Effect – Reasons for Resistance – Types of Resistance – Possible Benefits of Resistance – Implementing Change – Transformational Leadership and Change –Elements of Transformational Leadership – Three stage Model of change Process – Building Support for Change.

# Pedagogy The following methods and forms of study are used in the course The methodology used in the class will combine lectures, applications and case discussion. Lectures will address the assigned reading materials. The required readings, lecture notes, and the assigned home works and cases are intended to support learning objectives and will prepare the students adequately for the examinations. In addition to the lectures, review sessions will be scheduled to address assignments, end of chapter questions and in some occasion's assigned cases. Reference/Readings 1. Aswathappa K., 'Organisational Behaviour', Himalaya Publishing House,

New Delhi, 2015.

- 2. Fred Luthans- 'Organisational Behavior', McGraw Hill Publishing Company, New York, 2015.
- 3. Gene Burton &Manab Thakur, 'Management Today-Principles Practice', Tata McGraw Hill Public Company Ltd., New Delhi, 2015.
- Heinz Weihrich and Harold Koontz, Management A Global Perspective, Tata McGraw- Hill Publishing Company Limited, 2010.
- 5. James A.F. Stoner, R. Edward Freedom and Daniel R. Gilbert 'Management', Prentice Hill Inc., NewJersey 2014
- 6. JitS.Chandan, 'Organisational Behaviour', Vikas Publishing House, NewDelhi,2000.
- 7. John W. Newstrom, Organisational Behaviour, Tata McGraw-Hill Publishing Company Limited 2013



Online Resources  Website Links:  https://www.businessmanagementideas.com/notes/management-notes/organizational-behaviour  https://www.slideshare.net/YaminiKahaliya/organisation-behavior- introduction-of-organisation  behavior-for-bbabcom-students  https://nptel.ac.in/courses/110/105/110105034/  https://nptel.ac.in/courses/110/105/121105009/  http://egyankosh.ac.in/handle/123456789/3155  http://egyankosh.ac.in/handle/123456789/15889  http://egyankosh.ac.in/handle/123456789/17882  https://onlinecourses.swayam2.ac.in/cec21_ge20/preview  http://epgp.inflibnet.ac.in/Home  Online E-Books Links:  1. Essentials of Organizational Behaviour by Stephen P. Robbins & Timothy A. Judge& Katherine Breward  https://www.pdfdrive.com/essentials-of-organizational-behaviour-e176364014.html  2. Organizational behaviour by David A. Buchanan & Andrzej A. Huczynski https://www.pdfdrive.com/organizational-behaviour-9th-edition-e185313171.html  3. Organizational Behavior by Champoux, Joseph E. https://www.pdfdrive.com/organizational-behavior-e39632799.html  4. Handbook of Principles of Organizational Behavior by Edwin Locke https://www.pdfdrive.com/handbook-of-principles-of-organizational-behavior e33456714.html  5. Organizational Behavior by Stephen Robbins	Course Outcome	Upon Completion of the course the students will be able to: CO1: To understand how Human Behaviour affects workplace dynamics. CO2: To apply the principles of taking a human approach to Corporate i.eusing the Human Relations approach to maximize Individual and CorporateGoals.
https://www.pdfdrive.com/organizational-behavior-stephen-robbins- e18717987.html 6. Organizational Behaviour by V.G. Kondalkar https://www.pdfdrive.com/organizational-behaviour-e33408492.html	Online Resources	<ul> <li>https://www.businessmanagementideas.com/notes/management-notes/organizational-behaviour</li> <li>notes/12614</li> <li>https://www.slideshare.net/YaminiKahaliya/organisation-behavior- introduction-of-organisation</li> <li>behavior-for-bbabcom-students</li> <li>https://nptel.ac.in/courses/110/105/110105034/</li> <li>https://nptel.ac.in/courses/121/105/121105009/</li> <li>https://egyankosh.ac.in/handle/123456789/3155</li> <li>http://egyankosh.ac.in/handle/123456789/15889</li> <li>http://egyankosh.ac.in/handle/123456789/17282</li> <li>https://onlinecourses.swayam2.ac.in/cec21_ge20/preview</li> <li>http://epgp.inflibnet.ac.in/Home</li> <li>Online E-Books Links:</li> <li>1. Essentials of Organizational Behaviour by Stephen P. Robbins &amp; Timothy A. Judge&amp; Katherine Breward</li> <li>https://www.pdfdrive.com/essentials-of-organizational-behaviour-e176364014.html</li> <li>2. Organizational behaviour by David A. Buchanan &amp; Andrzej A. Huczynski https://www.pdfdrive.com/organizational-behaviour-9th-edition-e185313171.html</li> <li>3. Organizational Behavior by Champoux, Joseph E. https://www.pdfdrive.com/organizational-behavior-e39632799.html</li> <li>4. Handbook of Principles of Organizational Behavior by Edwin Locke https://www.pdfdrive.com/organizational Behavior by Stephen Robbins https://www.pdfdrive.com/organizational-behavior-stephen-robbins-e18717987.html</li> <li>6. Organizational Behaviour by V.G. Kondalkar</li> </ul>



#### **GRADING**

The Marks awarded in the ISA and SEA shall be added for awarding the grade for each course, as indicated in the table:

Percentage	Grade	Grade Point
85 - 100	O (Outstanding)	10
75 - <85	A+ (Excellent)	9
65 - <75	A (Very Good)	8
55 - <65	B+ (Good)	7
50 - <55	B (Above Average)	6
45 - <50	C (Average)	5
40 - <45	P (Pass)	4
0 - <40	F (Fail), AB (Absent)	0

On completion of the prescribed Credits, the Grade Point Average (GPA) shall be calculated by considering the Core Courses and Specialization Courses. The GPA shall be converted to the Final Grade to be awarded on the successful completion of the Degree programme, as shown in the table below:

Grade Point Average(GPA)	Final Grade
10.0	O (Outstanding)
9.0 - <10.0	A+ (Excellent)
8.0 - < 9.0	A (Very Good)
7.0 - <8.0	B+ (Good)
6.0 - <7.0	B (Above Average)
5.0 - <6.0	C (Average)
4.0 - <5.0	P (Pass)
<ul><li>Required     Credits for     award of the     Degree</li></ul>	F (Fail), AB (Absent)



## **COURSE FEE STRUCTURE 2022 -23** as prescribed by the fee committee, Goa University

#### Part I

Particulars	Rs
Tuition Fees	29,000
University Administration Fees	1,000
Development Fees	1,000
Library Fees	500
Computer Lab Fees	514
Gymkhana Fees	174
Student Activity Fees	174
Student Aid Fees	58
University Registration Fees	630
Library Deposit (Refundable)	1,000
Seminars, Workshops and Events	2,000
Parent Connectivity Fees	660
Internet Connectivity Fees	500
Uniform fees	3,000
Application Fee	200
Total	40,410

#### Part II

Particulars	Rs
Tuition Fees	29,000
University Administration Fees	1,000
Development Fees	1,000
Library Fees	500
Computer Lab Fees	514
Gymkhana Fees	174
Student Activity Fees	174
Student Aid Fees	58
Seminars, Workshops and Events	3,000
Parent Connectivity Fees	660
Internet Connectivity Fees	500
Alumni Membership Fees	200
Application Fee	200
Total	36,980

<sup>\*</sup>Subject to change as per Goa University guidelines.



#### **TEACHING FACULTY**



PRINCIPAL

Dr. Radhika S. Nayak

MA (Economics & Political Science), MA (Economics),
PhD. LLB, Diploma in Higher Education, PGDM (GIM, Goa). Associate Professor
Having over 38 years of teaching experience. She is actively in research in the field
of Growth, Inequality and Regional imbalances in Economic Development. Her
area of academic interest is Development Economics.



VICE-PRINCIPAL

Dr. Aruna Mesquita
e Noronha

(Business Studies), NET, Ph.D Associate Professor - Commerce Having stood first at the Post Graduate programme in commerce (Business Studies), she has 25 years of teaching experience. Her Doctoral

Research is in the area of Services Marketing and Consumer Behaviour. She has presented and published papers at the International level.



Namrata Wagle

MFS, M.Com. (NET)
Course Co-ordinator, Assistant
Professor

Has industrial exposure in Banking and Stock Broking services with teaching experience of 12 years. She is currently pursuing PhD in Commerce and her areas of interest include Financial Services and Capital Markets



Abhisha A. Naik
M.Com., (NET, JRF)
Assistant Professor
Teaching experience- 5 years
Her area of interest is
Accounting & Finance



M. Com., (NET, SET)
Assistant Professor
Teaching Experience – 07 months
Secured A+ grade at M. Com from
Goa University. She is an alumni
and topper of the college and has
secured 2nd rank at the state level
for TY BCom. Her areas of interest
are Accounting & Finance



Akshay Naik
M. Com., (NET, SET)
Assistant Professor

Has a teaching experience of 4 years. He has published papers in UGC care listed and peer reviewed journals. He is currently pursuing PhD in Commerce and his area of interest is Taxation, Entrepreneurship, Capital Markets, Management and others



## STUDY TOUR TO JAIPUR



### **STUDY TOUR TO BANGALORE**





#### **INDUSTRIAL AND EDUCATIONAL VISITS**



Industrial Visit to FiiRE, Fatorda



Industrial visit to CIBA, Verna-Goa



Industrial visit to New Millenium Bakers, Verna Industrial Estate



lecture series by Mr Kirit Maganlal, founder and CEO of Magsons Supercentre



Visit to the Indian customs and central excise museum, Panaji- Goa



Visit to HDFC Securities Pvt. Ltd. brokerage firm.





#### **INTERACTION WITH INDUSTRY EXPERTS**













Interactive session by Azharuddin Mulla and Adam Shaikh, Founders, Stockcase



Talk by Ms. Laxmi Kunkolienkar, Founder, Kamaxi Associates



Talk by Mr. Mangesh Gaonkar - Life insurance advisor, affiliated to LIC, India



Session on 'IFRS' by Dr Vinod Joshua



Interactive session by Mr.Samarth Kholkar, CEO & Co-Founder, B:live



#### **EVENTS ORGANISED**



Workshop on 'Data Analysis using EViews' by Dr. Narayan Parab



Workshop on 'Data Analysis using SPSS' by Dr. Kaustubh Kamat



Workshop on 'Basics of Research for Dissertation'



Workshop on 'Feasibility Report Preparation' by CA Sonam Daivadnya



Workshop on 'Resume Writing' by Ms. Runa Menezes



Digital Marketing Certificate Course by Ms. Sneha Desai



GST Practitioner Course by CA Sonam Daivadnya



M.Com. students at Fresher's Party 2019





Merit students selected for National B-plan Competition at IIM Banglore



Course on 'Stock Trading', by Mr. Azharuddin Mulla and Mr. Adam Shaikh., Founders, Stockcase



Tally Certificate Course by Mr. Sohail Mulla



Advanced GST practitioner course by CA Manoj Chaudhary



Training session by IIM Banglore in association with Make intern



The 3rd edition of the business quiz, 'M-QUEST 2019'



The 3rd Edition of the one day state level business event 'Chakravyuh 2019'



'Retail Mela 2019'



#### **STUDENT ACTIVITIES**



Winners of 'Sanshodhan 4.0'



Winners of 'Xtravaganza'



Runners up for 'Summer Fest 2020'



Sheena Remedios presented a paper in a national seminar organised by DM's College and Research Centre in association with Vishwakarma College of Arts, Commerce and Science, Pune



Runners up for Inter Class Control Cricket



Participated in Youth Voters' Festival, organised by District Election Officer, North Goa





Arantxa Rangel won 2nd place at Synopsis Writing at Anushandhan



Mayur Naik and Sita Ilkar secured 2nd and 3rd place at two day national seminar, FR. Agnel College, Pilar



Presented a paper at the National Conference on Co-operatives in a globalized economy: Relevance, Issue and Challenges



Won 2nd place at one day national level event organized by Carmel College on "Responsible Behavior Towards a Green Society: An Innovative Approach"



Students at 'Passonic'



Winners of entry parade at 'plexus 2019'





Winners of 'Mastermind 2020'



Runners up at 'Ghumat Utsav 2019' organised by rotaract club, Ponda



Winners of intercollegiate ghumat aarti competition at Goa University



Winners of Control Cricket for 'Ebullience' organised by Dempe college



Winner of 9 Ball Pool Talent Hunt organised by Sports Authority of Goa



Runners up at the football tournament "spinnaker", organised by People Tree College, Belgavi.



#### **WEBINARS 2020-21**















#### **COURSES OFFERED BY DEMPO ATC**



IATA COURSE DETAILS		
Course Name	Details	Careers
IATA Foundation in Travel and Tourism	Course begins in first week of March/June/Sept/Dec, 3 months, 2hours session, 5 days a week, online proctored exam can be written from home under remote supervision	Frontline travel agent, airport ticketing and reservations, cabin crew.
IATA Consultant Course	Begins from first week of March/June/Sept/Dec, 3 months, 2hours session, 5 days a week, online proctored exam can be written from home under remote supervision.	Tourism entrepreneur, Travel Consultant, Tour operator, travel agency or airline accounting
IATA Airport Operations	Course beings in August, four sessions in a week, total of 48 hours, online proctored exam.	Airport Security, Ground handling, Baggage Handling, Air side, Ramp Services
IATA Cargo Introductory Course	Begins in March/June/Sept/Dec, total 50 online contact sessions, online proctored exam, international IATA digital certificate which can be displayed on your LinkedIN profile	Career as a cargo and logistics operator, manager

e-learning Courses fully mentored online no classroom sessions:

- a) Accounting and Financial Management for Travel Agencies
- b)BSP Essentials for Travel Agencies
- c) Aviation Law Fundamentals
- d) Dangerous Goods Regulations (DGR) for General Cargo Accepting and Processing Personnel
- e) Harvard ManageMentor for IATA Students and Graduates

Earn an International IATA digital certificate which can be displayed on your LinkedIN profile!

#### **Contact Details:**

Principal: Dr. Radhika S. Nayak

S.S. Dempo College of Commerce and Economics, IATA A TC, Cujira, Goa

IATA Coordinator: Dr. Cheryl Venan Dias



#### **IATA PROFILE REPORT 2021-22**

#### **IATA Department Profile**

The PG Department of tourism studies nurtures the International Air Transport Association (IATA) Authorised Training Center, headed by Dr. Cheryl Venan Dias. The international diploma courses offered by IATA are globally recognized by all airlines, travel agencies, online travel agencies, travel aggregators, global distribution systems, accommodation sector, and travel subsidiaries. IATA Certification was recognised by the Ministry of Civil Aviation (MoCA), Government of India. In 2019 the MTTM department offered industryoriented optional subjects to the Post Graduate students which included Airport Operations, this allows the students to twin with IATA Airport Operations Fundamentals and earn an international diploma certificate from IATA through our ATC. The department has IATAqualified and experienced instructors who have worked with reputed airlines and travel agencies. One of the first initiatives, the college introduced Online Remote Examination Systems (OERS) for our students opting for IATA Courses on the college premises. This means the students no longer have to go to Mumbai to answer their paper-based exams, it is remotely monitored and the results are given instantly after the submission of answers. A pilot of nine students successfully passed in the first attempt and also had a minimal wait period for certificates to arrive from IATA Training and Development Institute, Montreal Canada.

Hearty Congratulations to the students who successfully passed the closed book Proctored IATA Examination, Percentage required to pass this exam is 60%.

# IATA Foundation in Travel and Tourism Examinations Conducted by IATA Montreal, Canada in September 2021



Hashvaine Fernandes (DTTF)



Roswyn Mascarenhas (DTTF)



BATCH 2021

IATA AIRPORT OPERATIONS FUNDAMENTALS Conducted by
IATA Montreal, Canada in November 2021



Ms. Tanaya Tulaskar



Ms. Vanya Rangel

#### **BATCH 2022LENESSA FERNANDES (DTTF)**

(DTTF)IATA Foundation in Travel and Tourism Examinations Conducted by IATA Montreal, Canada in March 2022



Mariah Martin (DTTF)



Ryanda Martin (DTTF)



Lenessa Fernandes (DTTF)

# BATCH 2022 IATA Foundation in Travel and Tourism Examinations Conducted by IATA Montreal, Canada in May 2022



Vikitha P. V. (DTTF)

#### STUDENT IDENTITY CARD FORM

\*(Please use only Capital letters to fill this form.)

\*Note: If the information filled in this form is wrong, un-readable or illegible, we are not responsible for it in the ID Card.

Name:	
MiddleName:	Affix
Surname:	Photograph here
Class: Division:	(Do not
Roll No: Date of Birth:	Staple)
Residential Address:	
Blood Group: Mobile No:	
Residence Tel No:	
Emergency Contact No:	
Email id:	
Signature of Student	
Please sign inside the box only, Signature outside the bo	ox will not be accepted.
Declaration: I hereby declare that the information given ab my knowledge. Date:	ove is true to the best of

## UNDERTAKING BY THE STUDENT (ANTI-RAGGING)

l,			s/o /d/o
Mr./	'Mrs./Ms		
have high	e been made aware of the ner educational institutions	UGC regula , 2009, (here	ge of Commerce & Economics, Panaji, tion on curbing the menace of ragging in einafter called the "Regulation") carefully ontained in the said regulation.
1)	I have, in particular, pe what constitutes raggin		3 of the regulation and am aware as to
2)	and am fully aware of t	he penal and se I am found	ause 7 and clause 9.1 of the regulation administrative action that is liable to be guilty of or abetting ragging, actively or act to promote ragging.
3)	I hereby solemnly aver	and undertal	ce that:
a.	I will not indulge in any behavior or act that may be constituted as ragging under clause 3 of regulations.		
b.	I will not participate in or abet or propagate through any act of commission or omission that may be constituted as ragging under clause 3 of regulation.		
4)	I hereby affirm that, if found guilty of ragging, I am liable for a punishment according to clause 9.1 of regulations, without prejudice to any other criminal action that might be taken against me under any penal law or any law for the time being in force.		
5)	any institution in the co being part of a conspire	untry on acco	n expelled or debarred from admission in bunt of being found guilty of, abetting or e, ragging; and further affirm that, in case e, I am aware that my admission is liable
Dec	lared on this	_ day of	month of year.
	Signature of student		Signature of Parent / Guardian
	Name:	_	Name:



# DEMPO CHARITIES TRUST'S S. S. DEMPO COLLEGE OF COMMERCE & ECONOMICS



M. COM STUDENTS BATCH 2021-22



#### **MASTER OF COMMERCE (M.COM.)**

A Self-Financing Program Affiliated To Goa University

#### **DEMPO CHARITIES TRUST'S**

#### S. S. DEMPO COLLEGE OF COMMERCE & ECONOMICS

REACCREDITED BY NAAC AT THE 'A' GRADE (WITH A CGPA OF 3.30 ON A SEVEN POINT SCALE)

Pandit Deen Dayal Upadhyaya Vidya Sankul, Cujira, Bambolim - Goa 403202 Ph.: 0832 2976649/47/46 Fax: 2976648

Email: office@dempocollege.edu.in | Website: www.dempocollege.edu.in follow us on : MCom Department-S S Dempo College of Commerce & Economics

Ms. Namrata S. Wagle (Programme Co-ordinator): +91 9850095475